Company Tracking Number: MS 2010 AR FORMS

TOI: MS081 Individual Medicare Supplement - Sub-TOI: MS081.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

#### Filing at a Glance

Company: State Mutual Insurance Company

Product Name: MS 2010 AR Forms SERFF Tr Num: IASL-126598127 State: Arkansas TOI: MS08I Individual Medicare Supplement - SERFF Status: Closed-Approved-State Tr Num: 45578

Standard Plans 2010 Closed

Sub-TOI: MS08I.001 Plan A 2010 Co Tr Num: MS 2010 AR FORMS State Status: Approved-Closed

Filing Type: Form/Rate Reviewer(s): Stephanie Fowler
Author: Beth Clark Disposition Date: 05/25/2010

Disposition Date: 05/25/2010

Date Submitted: 05/04/2010

Disposition Status: Approved-

Closed

Implementation Date Requested: On Approval Implementation Date: 06/01/2010

State Filing Description:

#### **General Information**

Project Name: MS 2010 AR Forms Status of Filing in Domicile: Pending

Project Number:

Requested Filing Mode: Review & Approval

Explanation for Combination/Other:

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Individual

Submission Type: New Submission Group Market Size:

Overall Rate Impact: Group Market Type:

Filing Status Changed: 05/25/2010 Explanation for Other Group Market Type:

State Status Changed: 05/25/2010

Deemer Date: Created By: Beth Clark

Submitted By: Beth Clark Corresponding Filing Tracking Number:

Filing Description:

This is a new form filing for Medicare Supplement 2010 Plans. We are submitting forms for direct marketing via the Internet and forms for brokerage marketing by licensed agents. Except for the form number sequence, the polices are identical. The purpose of having two sets of policy forms is for future rate increases, which may vary depending on the loss ratios of each product. Currently, the rates are the same. For this reason, we also submit two outlines of coverage.

The Application, Amendment to Application and the Reinstatement Application will be used with both the brokerage and direct market forms.

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

The Amendment to Application will be used when applicant leaves an answer blank or changes are made to the application without the applicant's initials. The form will be sent to the applicant for their signature. For your information, we are enclosing the variable language for the MS-ATA.

The Reinstatement Application will be sent to an applicant after a policy lapses and the policyholder wishes to apply for a reinstatement of coverage in accordance with the terms of the policy.

We have submitted two Replacement Notices. One provides for an agent's signature and will be used when a licensed agent is involved in the sale. The other does not require an agent's signature and will be used with the direct marketed product.

#### **Company and Contact**

#### **Filing Contact Information**

Beth Clark, Compliance Analyst beth.clark@iasadmin.com

8545 126th Avenue North 727-584-0007 [Phone] 2169 [Ext]

Suite 200 727-584-5613 [FAX]

Largo, FL 33773-1502

#### **Filing Company Information**

(This filing was made by a third party - insuranceadministrative solutions)

State Mutual Insurance Company CoCode: 69132 State of Domicile: Georgia

One State Mutual Drive Group Code: 986 Company Type:
Rome, GA 30165 Group Name: State ID Number:

(706) 291-1054 ext. [Phone] FEIN Number: 58-1449898

\_\_\_\_\_

#### **Filing Fees**

Fee Required? Yes

Fee Amount: \$1,250.00

Retaliatory? No

Fee Explanation: 25 Forms @ \$50/Form

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

SERFF Tracking Number: IASL-126598127 State: Arkansas

Filing Company: State Mutual Insurance Company State Tracking Number: 45578

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

State Mutual Insurance Company \$1,250.00 05/04/2010 36203465

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

### **Correspondence Summary**

#### **Dispositions**

Status Created By Created On Date Submitted

Approved- Stephanie Fowler 05/25/2010 05/25/2010

Closed

**Objection Letters and Response Letters** 

Objection Letters Response Letters

Status Created By Created On Date Submitted Responded By Created On Date Submitted

Pending Stephanie 05/21/2010 05/21/2010 Beth Clark 05/25/2010 05/25/2010

Industry Fowler

Response

#### **Amendments**

Schedule	Schedule Item Name	Created By	Created On	Date Submitted
Form	Medicare Supplement Plan G	Beth Clark	05/10/2010	05/10/2010
Form	Medicare Supplement PlanG	Beth Clark	05/10/2010	05/10/2010

Company Tracking Number: MS 2010 AR FORMS

TOI: MS081 Individual Medicare Supplement - Sub-TOI: MS081.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

#### **Disposition**

Disposition Date: 05/25/2010 Implementation Date: 06/01/2010

Status: Approved-Closed

Comment: This approval is subject to the following:

- Increases will not be given more frequently than once in a twelve-month period;
- Both the insured and agent shall be notified by the insurer of its intention to increase the rate for renewal not less than thirty (30) days prior to the effective date of the renewal.

Rate data does NOT apply to filing.

 SERFF Tracking Number:
 IASL-126598127
 State:
 Arkansas

 Filing Company:
 State Mutual Insurance Company
 State Tracking Number:
 45578

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Flesch Certification	Accepted for	Yes
		Informational Purposes	
Supporting Document	Application	Approved	Yes
Supporting Document	Health - Actuarial Justification	Approved	No
Supporting Document	Outline of Coverage	Approved	Yes
Supporting Document	Explanation of Variability	Approved	Yes
Supporting Document	Letter of Authorization	Accepted for	Yes
		Informational Purposes	3
Form (revised)	Medicare Supplement Plan A	Approved	Yes
Form	Medicare Supplement Plan A	Disapproved	Yes
Form (revised)	Medicare Supplement Plan B	Approved	Yes
Form	Medicare Supplement Plan B	Disapproved	Yes
Form (revised)	Medicare Supplement Plan C	Approved	Yes
Form	Medicare Supplement Plan C	Disapproved	Yes
Form (revised)	Medicare Supplement Plan F	Approved	Yes
Form	Medicare Supplement Plan F	Disapproved	Yes
Form (revised)	Medicare Supplement High Deductible Plan F	Approved	Yes
Form	Medicare Supplement High Deductible Plan F	Disapproved	Yes
Form (revised)	Medicare Supplement Plan G	Approved	Yes
Form	Medicare Supplement Plan G	Disapproved	Yes
Form (revised)	Medicare Supplement Plan M	Approved	Yes
Form	Medicare Supplement Plan M	Disapproved	Yes
Form (revised)	Medicare Supplement Plan N	Approved	Yes
Form	Medicare Supplement Plan N	Disapproved	Yes
Form	Application	Approved	Yes
Form	Replacement Notice	Approved	Yes
Form	Outline of Coverage	Approved	Yes
Form (revised)	Medicare Supplement Plan D	Approved	Yes
Form	Medicare Supplement Plan D	Disapproved	Yes
Form	Reinstatement Application	Approved	Yes
Form	Amendment to Application	Approved	Yes
Form (revised)	Medicare Supplement Plan A	Approved	Yes

 SERFF Tracking Number:
 IASL-126598127
 State:
 Arkansas

 Filing Company:
 State Mutual Insurance Company
 State Tracking Number:
 45578

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

Project Name/Number:	MS 2010 AR Forms/		
Form	Medicare Supplement Plan A	Disapproved	Yes
Form (revised)	Medicare Supplement Plan B	Approved	Yes
Form	Medicare Supplement Plan B	Disapproved	Yes
Form (revised)	Medicare Supplement Plan C	Approved	Yes
Form	Medicare Supplement Plan C	Disapproved	Yes
Form (revised)	Medicare Supplement Plan D	Approved	Yes
Form	Medicare Supplement Plan D	Disapproved	Yes
Form (revised)	Medicare Supplement Plan F	Approved	Yes
Form	Medicare Supplement Plan F	Disapproved	Yes
Form (revised)	Medicare Supplement High Deductible	Approved	Yes
	Plan F		
Form	Medicare Supplement High Deductible	Disapproved	Yes
	Plan F		
Form (revised)	Medicare Supplement PlanG	Approved	Yes
Form	Medicare Supplement PlanG	Disapproved	Yes
Form (revised)	Medicare Supplement Plan M	Approved	Yes
Form	Medicare Supplement Plan M	Disapproved	Yes
Form (revised)	Medicare Supplement Plan N	Approved	Yes
Form	Medicare Supplement Plan N	Disapproved	Yes
Form	Replacement Notice	Approved	Yes
Form	Outline of Coverage	Approved	Yes
Form	Medicare Supplement Plan G	Disapproved	Yes
Form	Medicare Supplement PlanG	Disapproved	Yes
Rate	Direct Rate Sheets	Approved	Yes
Rate	Brokerage Rate Sheets	Approved	Yes

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

#### **Objection Letter**

Objection Letter Status Pending Industry Response

Objection Letter Date 05/21/2010
Submitted Date 05/21/2010
Respond By Date 06/21/2010

Dear Beth Clark,

This will acknowledge receipt of the captioned filing.

#### Objection 1

- Medicare Supplement Plan A, MSMSDAI2010AR (Form)
- Medicare Supplement Plan B, MSMSDBI2010AR (Form)
- Medicare Supplement Plan C, MSMSDCI2010AR (Form)
- Medicare Supplement Plan F, MSMSDFI2010AR (Form)
- Medicare Supplement High Deductible Plan F, MSMSDRI2010AR (Form)
- Medicare Supplement Plan M, MSMSDMI2010AR (Form)
- Medicare Supplement Plan N, MSMSDNI2010AR (Form)
- Medicare Supplement Plan A, MSMSAI2010AR (Form)
- Medicare Supplement Plan B, MSMSBI2010AR (Form)
- Medicare Supplement Plan C, MSMSCI2010AR (Form)
- Medicare Supplement Plan D, MSMSDI2010AR (Form)
- Medicare Supplement Plan F, MSMSFI2010AR (Form)
- Medicare Supplement High Deductible Plan F, MSMSRI2010AR (Form)
- Medicare Supplement Plan M, MSMSMI2010AR (Form)
- Medicare Supplement Plan N, MSMSNI2010AR (Form)
- Medicare Supplement Plan G, MSMSDGI2010AR (Form)
- Medicare Supplement PlanG, MSMSGI2010AR (Form)

Comment: Page one, last paragraph: "The premium may..." needs to be removed. Premiums can only be increased on the policy's anniversary date, this statement makes it sound like the premiums can be raised at any time.

Please feel free to contact me if you have questions.

Sincerely,

Stephanie Fowler

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

#### **Response Letter**

Response Letter Status Submitted to State

Response Letter Date 05/25/2010 Submitted Date 05/25/2010

Dear Stephanie Fowler,

#### **Comments:**

Good Morning,

#### Response 1

Comments: The Guaranteed Renewable Provision on Page 1 of all the policies has been revised. Premiums will change only on the policy anniversary date.

#### **Related Objection 1**

#### Applies To:

- Medicare Supplement Plan A, MSMSDAI2010AR (Form)
- Medicare Supplement Plan B, MSMSDBI2010AR (Form)
- Medicare Supplement Plan C, MSMSDCI2010AR (Form)
- Medicare Supplement Plan F, MSMSDFI2010AR (Form)
- Medicare Supplement High Deductible Plan F, MSMSDRI2010AR (Form)
- Medicare Supplement Plan M, MSMSDMI2010AR (Form)
- Medicare Supplement Plan N, MSMSDNI2010AR (Form)
- Medicare Supplement Plan A, MSMSAI2010AR (Form)
- Medicare Supplement Plan B, MSMSBI2010AR (Form)
- Medicare Supplement Plan C, MSMSCI2010AR (Form)
- Medicare Supplement Plan D, MSMSDI2010AR (Form)
- Medicare Supplement Plan F, MSMSFI2010AR (Form)
- Medicare Supplement High Deductible Plan F, MSMSRI2010AR (Form)
- Medicare Supplement Plan M, MSMSMI2010AR (Form)
- Medicare Supplement Plan N, MSMSNI2010AR (Form)
- Medicare Supplement Plan G, MSMSDGI2010AR (Form)
- Medicare Supplement PlanG, MSMSGI2010AR (Form)

#### Comment:

Page one, last paragraph: "The premium may..." needs to be removed. Premiums can only be increased on the policy's anniversary date, this statement makes it sound like the premiums can be raised at any time.

 SERFF Tracking Number:
 IASL-126598127
 State:
 Arkansas

 Filing Company:
 State Mutual Insurance Company
 State Tracking Number:
 45578

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

#### **Changed Items:**

No Supporting Documents changed.

#### Form Schedule Item Changes

Form Name	Form	Edition	Form Type	Action	Action	Readability	/ Attach
	Number	Date			Specific Data	Score	Document
Medicare Supplement		A.	Policy/Contract/Fraternal	Initial		50.000	MSMSDAI
Plan A	2010AR		Certificate				2010AR.p df
Previous Version							
Medicare Supplement	MSMSDA	M	Policy/Contract/Fraternal	Initial		50.000	MSMSDAI
Plan A	2010AR		Certificate				2010AR.p df
Medicare Supplement	MSMSDB	31	Policy/Contract/Fraternal	Initial		50.100	MSMSDBI
Plan B	2010AR		Certificate				2010AR.p
							df
Previous Version							
Medicare Supplement		3/	Policy/Contract/Fraternal	Initial		50.100	MSMSDBI
Plan B	2010AR		Certificate				2010AR.p df
Medicare Supplement	MSMSDC	CI .	Policy/Contract/Fraternal	Initial		50.200	MSMSDCI
Plan C	2010AR		Certificate				2010AR.p
							df
Previous Version							
Medicare Supplement	MSMSDC	CI .	Policy/Contract/Fraternal	Initial		50.200	MSMSDCI
Plan C	2010AR		Certificate				2010AR.p df
Medicare Supplement	MSMSDF	ī	Policy/Contract/Fraternal	Initial		50.200	MSMSDFI
Plan F	2010AR		Certificate				2010AR.p df
Previous Version							
Medicare Supplement	MSMSDF	-1	Policy/Contract/Fraternal	Initial		50.200	MSMSDFI

SERFF Tracking Number:	IASL-126598127		State:		Arkansas		
Filing Company:	State Mutual Insurance Con	npany	State Tracking	Number:	45578		
Company Tracking Number:	MS 2010 AR FORMS						
TOI:	MS08I Individual Medicare	Supplement -	Sub-TOI:		MS08I.001 Plan	A 2010	
	Standard Plans 2010						
Product Name:	MS 2010 AR Forms						
Project Name/Number:	MS 2010 AR Forms/						
Plan F	2010AR	Certificate					2010AR.p df
Medicare Supplement	MSMSDRI	Policy/Contra	act/Fraternal	Initial		50.700	MSMSDRI
High Deductible Plan I	F2010AR	Certificate					2010AR.p df
Previous Version							
Medicare Supplement	MSMSDRI	Policy/Contra	act/Fraternal	Initial		50.700	MSMSDRI
High Deductible Plan	F2010AR	Certificate					2010AR.p df
Medicare Supplement	MSMSDGI	Policy/Contra	act/Fraternal	Initial		50.200	MSMSDGI
Plan G	2010AR	Certificate					2010AR.p df
Previous Version							
Medicare Supplement	MSMSDGI	Policy/Contra	act/Fraternal	Initial		50.200	MSMSDGI
Plan G	2010AR	Certificate					2010AR.p df
Medicare Supplement	MSMSDGI	Policy/Contra	act/Fraternal	Initial		50.200	MSMSDGI
Plan G	2010AR	Certificate					2010AR.p df
Medicare Supplement	MSMSDM	Policy/Contra	act/Fraternal	Initial		50.500	MSMSDM
Plan M	I2010AR	Certificate	aoti ratorriar	muai		00.000	I2010AR.p
							df
Previous Version							<del></del>
Medicare Supplement	MSMSDM	Policy/Contra	act/Fraternal	Initial		50.500	MSMSDM
Plan M	I2010AR	Certificate					I2010AR.p
							df
Medicare Supplement	MSMSDNI	Policy/Contra	act/Fraternal	Initial		51.100	MSMSDNI
Plan N	2010AR	Certificate					2010AR.p
							df
Previous Version							
Medicare Supplement	MSMSDNI	Policy/Contra	act/Fraternal	Initial		51.100	MSMSDNI
Plan N	2010AR	Certificate					2010AR.p
							df
Medicare Supplement		Policy/Contra	act/Fraternal	Initial		50.000	MSMSDDI
Plan D	2010AR	Certificate					2010AR.p

IASL-126598127 SERFF Tracking Number: State: Arkansas Filing Company: State Mutual Insurance Company State Tracking Number: 45578 Company Tracking Number: MS 2010 AR FORMS TOI: MS08I Individual Medicare Supplement -Sub-TOI: MS08I.001 Plan A 2010 Standard Plans 2010 MS 2010 AR Forms Product Name: MS 2010 AR Forms/ Project Name/Number: df Previous Version Medicare Supplement MSMSDDI Policy/Contract/Fraternal Initial 50.000 **MSMSDDI** Plan D 2010AR Certificate 2010AR.p df MSMSAI2 Medicare Supplement MSMSAI2 Policy/Contract/Fraternal Initial 50.000 Plan A 010AR Certificate 010AR.pdf Previous Version Medicare Supplement MSMSAI2 Policy/Contract/Fraternal Initial 50.000 MSMSAI2 Plan A 010AR Certificate 010AR.pdf Policy/Contract/Fraternal Initial MSMSBI2 Medicare Supplement MSMSBI2 50.100 Plan B 010AR Certificate 010AR.pdf **Previous Version** Medicare Supplement MSMSBI2 Policy/Contract/Fraternal Initial 50.100 MSMSBI2 Plan B 010AR Certificate 010AR.pdf Medicare Supplement MSMSCI2 Policy/Contract/Fraternal Initial 50.200 MSMSCI2 Plan C 010AR Certificate 010AR.pdf **Previous Version** Medicare Supplement MSMSCI2 Policy/Contract/Fraternal Initial 50.200 MSMSCI2 010AR.pdf Plan C 010AR Certificate Medicare Supplement MSMSDI2 Policy/Contract/Fraternal Initial 50.000 MSMSDI2 010AR Plan D Certificate 010AR.pdf **Previous Version** Medicare Supplement MSMSDI2 Policy/Contract/Fraternal Initial 50.000 MSMSDI2 Plan D 010AR Certificate 010AR.pdf Medicare Supplement MSMSFI2 Policy/Contract/Fraternal Initial 50.200 MSMSFI2 Plan F 010AR Certificate 010AR.pdf Previous Version Medicare Supplement MSMSFI2 Policy/Contract/Fraternal Initial 50.200 MSMSFI2 Plan F 010AR Certificate 010AR.pdf Medicare Supplement MSMSRI2 Policy/Contract/Fraternal Initial 50.700 MSMSRI2 High Deductible Plan F010AR Certificate 010AR.pdf Previous Version 50.700 MSMSRI2 Medicare Supplement MSMSRI2 Policy/Contract/Fraternal Initial High Deductible Plan F010AR Certificate 010AR.pdf

SERFF Tracking Number:	IASL-126598127		State:		Arkansas	
Filing Company:	State Mutual Insurance Com	pany	State Tracking I	Number:	45578	
Company Tracking Number:	MS 2010 AR FORMS					
TOI:	MS08I Individual Medicare	Supplement -	Sub-TOI:		MS08I.001 Plan A 2010	
	Standard Plans 2010					
Product Name:	MS 2010 AR Forms					
Project Name/Number:	MS 2010 AR Forms/					
Medicare Supplement	MSMSGI2	Policy/Contra	ct/Fraternal	Initial	50.200	MSMSGI2
PlanG	010AR	Certificate				010AR.pdf
Previous Version						
Medicare Supplement	MSMSGI2	Policy/Contra	ct/Fraternal	Initial	50.200	MSMSGI2
PlanG	010AR	Certificate				010AR.pdf
Medicare Supplement	MSMSGI2	Policy/Contra	ct/Fraternal	Initial	50.200	MSMSGI2
PlanG	010AR	Certificate				010AR.pdf
Medicare Supplement	MSMSMI2	Policy/Contra	ct/Fraternal	Initial	50.500	MSMSMI2
Plan M	010AR	Certificate				010AR.pdf
Previous Version						
Medicare Supplement	MSMSMI2	Policy/Contra	ct/Fraternal	Initial	50.500	MSMSMI2
Plan M	010AR	Certificate				010AR.pdf
Medicare Supplement	MSMSNI2	Policy/Contra	ct/Fraternal	Initial	51.100	MSMSNI2
Plan N	010AR	Certificate				010AR.pdf
Previous Version						
Medicare Supplement	MSMSNI2	Policy/Contra	ct/Fraternal	Initial	51.100	MSMSNI2
Plan N	010AR	Certificate				010AR.pdf

No Rate/Rule Schedule items changed.

Thank you for your time with this review.

Sincerely,

Beth Clark

Company Tracking Number: MS 2010 AR FORMS

TOI: MS081 Individual Medicare Supplement - Sub-TOI: MS081.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

#### **Amendment Letter**

Submitted Date: 05/10/2010

#### Comments:

Plan G for both the direct and the brokerage plans have been revised. There was an error in the form number. It should be MSMSGI2010AR and MSMSDGI2010AR not MSMSGA2010AR/ MSMSDGA2010AR.

#### **Changed Items:**

Form Schedule Item Changes:

#### Form Schedule Item Changes:

Form	Form	Form	Action	Form	Previous	Replaced	Readability	Attachments
Number	Туре	Name		Action	Filing #	Form #	Score	
				Other				
MSMSDGI2	Policy/Contr	Medicare	Initial				50.200	MSMSDGI20
010AR	act/Fraterna	l Supplement						10AR.pdf
	Certificate	Plan G						
MSMSGI20	1 Policy/Contr	Medicare	Initial				50.200	MSMSGI2010
0AR	act/Fraterna	l Supplement						AR.pdf
	Certificate	PlanG						

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

#### Form Schedule

Lead Form Number: MSMSDAI2010AR

Schedule Form	Form Type Form Name	Action	Action Specific	Readability	Attachment
Item Number			Data		
Status					
	2Policy/Cont Medicare	Initial		50.000	MSMSDAI201
05/25/2010 010AR	ract/Fratern Supplement Plan A				0AR.pdf
	al				
	Certificate				
	2Policy/Cont Medicare	Initial		50.100	MSMSDBI201
05/25/2010 010AR	ract/Fratern Supplement Plan B				0AR.pdf
	al				
	Certificate				
• •	2Policy/Cont Medicare	Initial		50.200	MSMSDCI20
05/25/2010 010AR	ract/Fratern Supplement Plan C				10AR.pdf
	al				
	Certificate				
	2 Policy/Cont Medicare	Initial		50.200	MSMSDFI201
05/25/2010 010AR	ract/Fratern Supplement Plan F				0AR.pdf
	al				
	Certificate				
• •	2Policy/Cont Medicare	Initial		50.700	MSMSDRI20
05/25/2010 010AR	ract/Fratern Supplement High				10AR.pdf
	al Deductible Plan F				
	Certificate				
• •	Policy/Cont Medicare	Initial		50.200	MSMSDGI20
05/25/2010 2010AR	ract/Fratern Supplement Plan G				10AR.pdf
	al				
	Certificate				
• •	Policy/Cont Medicare	Initial		50.500	MSMSDMI20
05/25/2010 2010AR	ract/Fratern Supplement Plan M				10AR.pdf
	al				
	Certificate				
• •	2Policy/Cont Medicare	Initial		51.100	MSMSDNI20
05/25/2010 010AR	ract/Fratern Supplement Plan N				10AR.pdf

IASL-126598127 SERFF Tracking Number: State: Arkansas Filing Company: State Tracking Number: 45578 State Mutual Insurance Company Company Tracking Number: MS 2010 AR FORMS TOI: MS08I Individual Medicare Supplement -Sub-TOI: MS08I.001 Plan A 2010 Standard Plans 2010 Product Name: MS 2010 AR Forms MS 2010 AR Forms/ Project Name/Number: al Certificate Approved MSAPP201 Policy/Cont Application Initial MSAPP2010 05/25/2010 0AR ract/Fratern AR.pdf al Certificate Approved MSDREPL Other Replacement Notice Initial MSDREPL20 05/25/2010 2010 10.pdf MSOC2010A Approved MSOC2010 Outline of Outline of Coverage Initial 05/25/2010 ARD Coverage RD.pdf Approved MSMSDDI2Policy/Cont Medicare Initial MSMSDDI20 50.000 05/25/2010 010AR ract/Fratern Supplement Plan D 10AR.pdf al Certificate Approved MSREST20Application/Reinstatement Initial MSREST201 05/25/2010 10AR **Enrollment Application** 0AR.pdf Form Approved MS-ATA Other Initial MS-ATA Amendment to 05/25/2010 Application bracketed.pdf Approved MSMSAI20 Policy/Cont Medicare Initial MSMSAI2010 50.000 05/25/2010 10AR ract/Fratern Supplement Plan A AR.pdf al Certificate Approved MSMSBI20 Policy/Cont Medicare Initial MSMSBI2010 50.100 05/25/2010 10AR ract/Fratern Supplement Plan B AR.pdf Certificate Approved MSMSCI20 Policy/Cont Medicare Initial MSMSCI2010 50.200 05/25/2010 10AR ract/Fratern Supplement Plan C AR.pdf al Certificate Approved MSMSDI20 Policy/Cont Medicare Initial MSMSDI2010 50.000 ract/Fratern Supplement Plan D 05/25/2010 10AR AR.pdf al Certificate Approved MSMSFI20 Policy/Cont Medicare Initial MSMSFI2010 50.200 05/25/2010 10AR ract/Fratern Supplement Plan F AR.pdf

SERFF Tracking Number: IASL-126598127 State: Arkansas Filing Company: State Mutual Insurance Company State Tracking Number: 45578 Company Tracking Number: MS 2010 AR FORMS TOI: MS08I Individual Medicare Supplement -Sub-TOI: MS08I.001 Plan A 2010 Standard Plans 2010 MS 2010 AR Forms Product Name: MS 2010 AR Forms/ Project Name/Number: al Certificate Approved MSMSRI20 Policy/Cont Medicare Initial MSMSRI2010 50.700 05/25/2010 10AR ract/Fratern Supplement High AR.pdf Deductible Plan F Certificate Approved MSMSGI20 Policy/Cont Medicare MSMSGI2010 Initial 50.200 05/25/2010 10AR ract/Fratern Supplement PlanG AR.pdf al Certificate Approved MSMSMI20 Policy/Cont Medicare Initial MSMSMI2010 50.500 05/25/2010 10AR ract/Fratern Supplement Plan M AR.pdf al Certificate Approved MSMSNI20 Policy/Cont Medicare Initial MSMSNI2010 51.100 05/25/2010 10AR ract/Fratern Supplement Plan N AR.pdf al Certificate Replacement Notice Initial Approved MSREPL20Other MSREPL2010 05/25/2010 10 .pdf Approved MSOC2010 Outline of Outline of Coverage Initial MSOC2010A 05/25/2010 ARB RB.pdf Coverage

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN A THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE – PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
************************	******************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN A

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN B THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN B

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "B"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**GENERAL POLICY PROVISIONS CONTINUED** 

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits Provision.

This Policy is signed for State Mutual Insuran	ce Company by its [President] [and] [Secretary.]
[Signature]	[Signature]
[Prosident]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN C THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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# POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
*************************	****************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN C

## **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

# **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

# **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

# Additional Benefits For Plan "C"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

## **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

## **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate

### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

### GENERAL POLICY PROVISIONS CONTINUED

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

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**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]

1. 3	[Signature]
[President]	[Secretary]

# STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN F THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

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This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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# POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
**************************************	***************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN F

## **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

## **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

## **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

# **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

# Additional Benefits For Plan "F"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

## Additional Benefits For Plan "F" Continued

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for all of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

# **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

# **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

# **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, IP.O. Box 10811 Clearwater, Florida 33757-88111.

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

### GENERAL POLICY PROVISIONS CONTINUED

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

# **GENERAL POLICY PROVISIONS CONTINUED**

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insuranc	ce Company by its [President] [and] [Secretary.]
[Signature]	[Signature]
[President]	[Secretary]

# STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – HIGH DEDUCTIBLE PLAN F THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

# NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

# POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

# THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

# **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY CONTAINS AN ANNUAL DEDUCTIBLE THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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# POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	*******************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY HIGH DEDUCTIBLE PLAN F

## **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

**Hospitalized** or **Hospitalization** means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

### **DEFINITIONS CONTINUED**

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

# **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

# The benefits paid under this Policy will not duplicate benefits paid by Medicare.

Your Policy has an annual deductible that You must pay before any benefits are payable under the Policy. This deductible consists of Your out-of-pocket expenses, other than premiums, for services covered under the Policy. The annual deductible is in addition to any other specific deductibles stated in the Policy. The amount of the deductible is adjusted annually by the Secretary of the United States Department of Health and Human Services to reflect changes in the Consumer Price index.

# **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

# Additional Benefits For High Deductible Plan "F"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

# Additional Benefits For High Deductible Plan "F" Continued

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for all of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

# **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

# **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

## **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

# **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, IP.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

### GENERAL POLICY PROVISIONS CONTINUED

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us, Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

# **GENERAL POLICY PROVISIONS CONTINUED**

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Co	ompany by its [President] [and] [Secretary.]
[Signature]	[Signature]
[President]	[Secretary]

# STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN G THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

# NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857] Clearwater, Florida 33757-8857] [877-872-5500]

# POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

# THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

# **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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# POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
*************************************	***************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN G

## **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

**Calendar Year** means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

### BENEFIT PROVISIONS

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

# **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

# Additional Benefits For Plan "G"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for one hundred percent (100%) of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

**Medically Necessary Emergency Care in a Foreign Country:** Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

# **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

# **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

## **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

GENERAL POLICY PROVISIONS CONTINUED

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]

[President] [Secretary]

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### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN M THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

### THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	***************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN M

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "M"

**Medicare Part A Deductible:** Coverage for fifty percent (50%) of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision

**GENERAL POLICY PROVISIONS CONTINUED** 

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]

[-9
[Secretary]

### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN N THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	*****************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN N

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Copayment** is the fixed amount the Policy will not pay for specified Medicare Part B expenses after the Medicare Part B Deductible has been met. This Policy Copayment will change in accordance with applicable law and regulation. You are responsible to pay the Policy Copayments.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

#### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible and copayment amounts described below. You are responsible to pay:

- 1. the lesser of the Policy Copayment or the Medicare Part B coinsurance/copayment for each covered health care provider office visit (including visits to medical specialists); and
- the lesser of the Policy Copayment or the Medicare Part B coinsurance/copayment for each covered emergency room visit. The emergency room copayment will be waived if You are admitted to any Hospital and the emergency room visit is subsequently covered as a Medicare Part A expense.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "N"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for post-hospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

#### **GENERAL POLICY PROVISIONS CONTINUED**

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

#### **GENERAL POLICY PROVISIONS CONTINUED**

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[President]	[Secretary]



#### STATE MUTUAL INSURANCE COMPANY

Home Office:[Rome, Georgia] Administration: [P.O. Box 10849] [Clearwater, Florida 33757-8849]

#### APPLICATION FOR MEDICARE SUPPLEMENT COVERAGE

SECTION A. PROPOSED INSURED INFORMATION				
Applicant Name (exactly as it appears on your Medicare card)				
Resident Address Phone (with area code)				
City		State, Zip (	Code	
Date of Birth mm/dd/yyyy		Current Ag	е	
Male Female		Social Sec	urity No	
Medicare Card No	<u> </u>			
Email Address				
Height Feet and inches	-	Weight <i>Poเ</i>	ınds	
SECTION B. PLAN AND PREMIUM INFORM	MATION			
Plan				
Requested Policy Effective Date				
Premium Collected \$	Initial E	Bank Draft:	Issue Date	Effective Date
Payment Mode: Monthly Bank Draft Annual Semi-Annual Quarterly			Quarterly	
SECTION C. PLEASE ANSWER ALL ELIGI	BILITY C	UESTIONS	 S	
Have you used tobacco in any form in the past 1	12 months	?		Yes 🗌 No 🗌
2. Are you covered under Medicare Part A?				Yes 🗌 No 🗌
If YES, what is your Part A effective date?	/	/		
If NO, what is your eligibility date?	1			
3. Are you covered under Medicare Part B?				Yes 🗌 No 🗌
If YES, what is your Part A effective date?	/	/		
If NO, what is your eligibility date?	/	/		
4. Are you applying during a guaranteed issue per	iod? (If YE	ES please atta	ach proof of eligibility).	Yes ☐ No ☐

SE	CTION D. HEALTH QUESTIONS		
If applying during Open Enrollment or a Guaranteed Issue period, go to SECTION F.			
	not, PLEASE ANSWER ALL OF THE FOLLOWING QUESTIONS. If you answer YES owing questions 1 - 14, you are not eligible for coverage.	to any of the	
	Are you currently hospitalized or confined to a nursing facility; or, are you bedridden or confined to a wheelchair?	Yes 🗌 No 🗌	
2.	Have you been diagnosed with emphysema, Chronic Obstructive Pulmonary Disease (COPD) or other chronic pulmonary disorders?	Yes 🗌 No 🗌	
3.	Have you been diagnosed with Parkinson's Disease, Systemic Lupus, Myasthenia Gravis, Multiple or Lateral Sclerosis, Osteoporosis with fractures, Cirrhosis or kidney disease requiring dialysis?	Yes 🗌 No 🗌	
	Have you been diagnosed with Alzheimer's Disease, Senile Dementia, or any other cognitive disorder?	Yes 🗌 No 🗌	
5.	Have you been diagnosed with or treated for Acquired Immune Deficiency Syndrome (AIDS) or AIDS Related Complex (ARC)?	Yes 🗌 No 🗌	
6.	If you have diabetes, do you have any of the following conditions: diabetic retinopathy, peripheral vascular disease, neuropathy, any heart condition (including high blood pressure), or kidney disease? If you do <b>not</b> have diabetes, this question should be answered "NO."	Yes 🗌 No 🗌	
7.	Do you have diabetes that has ever required more than 50 units of insulin daily?	Yes 🗌 No 🗌	
8.	Within the past two years have you been treated for or been advised by a physician to have treatment for internal cancer, alcoholism, drug abuse, mental or nervous disorder requiring psychiatric care or have you had any amputation caused by disease?	Yes 🗌 No 🗌	
	Within the past two years have you been treated for or been advised by a physician to have treatment for heart attack, heart, coronary or carotid artery disease (not including high blood pressure), peripheral vascular disease, congestive heart failure or enlarged heart, stroke, transient ischemic attacks (TIA) or heart rhythm disorders?	Yes 🗌 No 🗌	
10.	Within the past two years have you been treated for degenerative bone disease, crippling/disabling or rheumatoid arthritis or have you been advised to have a joint replacement?	Yes 🗌 No 🗌	
11.	Have you been advised by a physician that surgery may be required within twelve (12) months for cataracts?	Yes 🗌 No 🗌	
	Have you been advised by a physician to have surgery, medical tests, treatment or therapy that has not been performed?	Yes 🗌 No 🗌	
13.	Have you been hospital confined three or more times in the last two years?	Yes 🗌 No 🗌	
	Have you had an organ transplant or been advised by a physician to have an organ transplant?	Yes 🗌 No 🗌	

SECTION E. MEDICATION HISTORY	
Are you taking or have you taken any prescription within the past 12 months?  If YES, please list the drug(s) and the condition(s) below. A	Yes 🗌 No 🗌
Medication Name (copy off pharmacy label)	
Date Originally Prescribed	
Dosage and Frequency	
Diagnosis/Condition	
Medication Name (copy off pharmacy label)	
Date Originally Prescribed	
Dosage and Frequency	
Diagnosis/Condition	
Medication Name (copy off pharmacy label)	
Date Originally Prescribed	
Dosage and Frequency	
Diagnosis/Condition	
Medication Name (copy off pharmacy label)	
Date Originally Prescribed	
Dosage and Frequency	
Diagnosis/Condition	
Medication Name (copy off pharmacy label)	
Date Originally Prescribed	
Dosage and Frequency	
Diagnosis/Condition	
Medication Name (copy off pharmacy label)	
Date Originally Prescribed	
Dosage and Frequency	
Diagnosis/Condition	
Medication Name (copy off pharmacy label)	
Date Originally Prescribed	
Dosage and Frequency	
Diagnosis/Condition	
Medication Name (copy off pharmacy label)	
Date Originally Prescribed	
Dosage and Frequency	
Diagnosis/Condition	

**SECTION F. FOR YOUR PROTECTION**, the National Association of Insurance Commissioners require that we ask the following questions about insurance policies or certificates you may have. If you lost or are losing other health insurance coverage and received a notice from your prior insurer saving you were eligible for guaranteed issue of a Medicare supplement insurance policy, or that you had certain rights to buy such a policy, you may be guaranteed acceptance in one or more of our Medicare supplement plans. Please include a copy of the notice from your prior insurer with your application. PLEASE ANSWER ALL QUESTIONS. To the Best of Your Knowledge: 1. (a) Did you turn age 65 in the last six months? Yes \( \subseteq \text{No } \subseteq (b) Did you enroll in Medicare Part B in the last six months? Yes ☐ No ☐ (c) If YES, indicate your effective date. 2. Are you covered for medical assistance through the state Medicaid program? Yes 🗌 No 🗌 (NOTE TO APPLICANT: If you are participating in a "Spend-Down Program" and have not met your "Share of Cost," please answer NO to the above question.) If YES, answer (a) – (b) below. (a) Will Medicaid pay your premiums for this Medicare supplement policy? Yes \( \subseteq \text{No } \subseteq (b) Do you receive any benefits from Medicaid OTHER THAN payment toward your Medicare Yes \( \text{No } \( \text{\text{\text{No}}} \) Part B premium? 3. Have you had coverage from any Medicare plan other than original Medicare within the past 63 days? (For example, a Medicare Advantage plan, or a Medicare HMO or PPO.) Yes \( \subseteq No \( \subseteq \) If YES, answer (a) - (g) below. (a) Name of Company Plan Type & Policy/Certificate No Company Telephone Number Coverage Dates: START DATE (if you are still covered under this plan, leave end date blank) END DATE (b) If you are still covered under the Medicare plan, do you intend to replace your current Yes \( \backsize \text{No } \( \backsize \) coverage with this new Medicare supplement policy? If YES, have you received a copy of the replacement notice? Yes ☐ No ☐ (c) Reason for termination/disenrollment? (d) Planned date of termination/disenrollment? (e) Was this your first time in this type of Medicare plan? Yes \( \subseteq No \( \subseteq \) (f) Did you drop a Medicare supplement or Medicare select policy/certificate to enroll in this Yes \( \subseteq \text{No } \subseteq Medicare plan? (g) Is your former Medicare supplement or Medicare select policy/certificate still available? Yes \( \backsize \text{No } \( \backsize \) 4. Do you have another Medicare supplement or Medicare select insurance policy in force? Yes \( \backsize \text{No } \( \backsize \) If YES, answer (a) – (d) below. (a) Name of Company Plan Type & Policy/Certificate No Company Telephone Number Issue Date / (b) Do you intend to replace your current Medicare supplement or Medicare select Yes 🗌 No 🗌 policy/certificate with this policy? (c) Indicate termination date. / (d) Have you received a copy of the replacement notice? Yes No

SE	СТ	ION F. (continued)		
<ol> <li>Have you had coverage under any other health insurance within the past 63 days? (For example, an employer, union, or individual non-Medicare supplement plan.)</li> <li>If YES, answer (a) – (c) below.</li> </ol>			Yes 🗌 No 🗌	
	(a)	Name of Company		
		Plan Type & Policy/Certificate No		
		Company Telephone Number		
		Coverage Dates: START DATE	/	/
		(if you are still covered under this plan, leave end date blank) END DATE	/	/
	(b)	Reason for termination/disenrollment?		
	(c)	Planned date of termination/disenrollment?	/	/
		This section to be completed only by an agent, if applicable.		
Ag	ent	s shall list any other health insurance policies they have sold to the applicant.		
	(1)	List policies sold which are still in force.		
		Name of Company		
		Policy/Certificate Number		
		Description of Benefits		
		Effective Date of Coverage		
		Name of Company		
		Policy/Certificate Number		
		Description of Benefits		
		Effective Date of Coverage		
		Name of Company		
		Policy/Certificate Number		
		Description of Benefits		
		Effective Date of Coverage		
	(2)	List policies sold in the past five (5) years which are no longer in force.		
		Name of Company		
		Policy/Certificate Number		
		Description of Benefits		
***************************************		Effective Date of Coverage		
		Name of Company		
		Policy/Certificate Number		
		Description of Benefits		
		Effective Date of Coverage		
		Name of Company		
		Policy/Certificate Number		
		Description of Benefits		
		Effective Date of Coverage		

#### IMPORTANT STATEMENTS TO BE READ BY APPLICANT

- You do not need more than one Medicare supplement policy.
- If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
- You may be eligible for benefits under Medicaid and may not need a Medicare Supplement Insurance Policy.
- If, after purchasing this policy, you become eligible for Medicaid, the benefits and premiums under your Medicare Supplement Insurance Policy can be suspended, if requested, during your entitlement to benefits under Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your suspended Medicare supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted, if requested, within 90 days of losing Medicaid eligibility. If the Medicare supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of suspension.
- If you are eligible for, and have enrolled in a Medicare supplement policy by reason of disability and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare supplement policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare supplement policy under these circumstances, and later lose your employer or union-based group health plan, your suspended Medicare supplement policy (or, if that is no longer available a substantially equivalent policy) will be reinstituted, if requested, within 90 days of losing your employer or union based group health plan. If the Medicare supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of suspension.
- Counseling services may be available in your state to provide advice concerning your purchase
  of a Medicare Supplement Insurance policy and concerning medical assistance through the state
  Medicaid program, including benefits as a Qualified Medicare Beneficiary (QMB) and a Specified
  Low-Income Medicare Beneficiary (SLMB).

#### **AUTHORIZATION AND CERTIFICATION**

I hereby authorize any licensed physician, medical practitioner, hospital, clinic, laboratory, pharmacy, pharmacy benefit manager or other medical facility, insurance or reinsurance company, Medical Information Bureau (MIB), consumer reporting agency, Division of Motor Vehicles, the Veterans Administration or other medical or medically-related facility, insurance company or Medicare, that has any records or knowledge of me or my health to give State Mutual Insurance Company, or its reinsurers, any such information. I understand that I am authorizing State Mutual Insurance Company to receive my health information and prescription drug usage history. The released information received by State Mutual Insurance Company will remain protected by federal and/or state regulations as long as it is maintained by the health plan. Any information that is disclosed pursuant to this authorization may be redisclosed as provided herein or as required or authorized by law and may then no longer be covered by federal rules governing privacy and confidentiality of health information. Medical information will not be used to decline coverage if I am applying during an open enrollment or guaranteed issue period.

I understand that the information requested is necessary for evaluation and underwriting of my application for the Medicare Supplement Insurance Policy for which I have applied; to determine eligibility for insurance, risk rating or policy issue determinations; obtain reinsurance; administer claims and determine or fulfill responsibility for coverage and provision of benefits; and to conduct other legally permissible activities that relate to any coverage I have, or have applied for, with State Mutual Insurance Company. I understand that telephone interviews may be a part of the application process and that any information obtained from such telephone interviews may be used to decline my application for coverage. I understand that failure to provide the authorization to State Mutual Insurance Company will result in the rejection of the Medicare Supplement Insurance Policy coverage. I understand that I may revoke this authorization at any time by notifying State Mutual Insurance Company in writing at their Medicare Supplement Administrative Office: [P.O. Box 10849, Clearwater, Florida 33757-8849]. I understand that such revocation will not have any effect on actions State Mutual Insurance Company took prior to their receiving the revocation notice. I understand that this authorization will be valid for twenty-four (24) months from the date signed if used in connection with an application for an insurance policy, reinstatement of an insurance policy, or change in policy benefits. A photocopy of this authorization will be treated in the same manner as the original. I understand that I or my authorized representative am entitled to a copy of this authorization.

To the best of my knowledge and belief, all of the answers to the questions contained in this application are true and complete and I understand and agree that: (a) the insurance shall not take effect until my Medicare coverage is effective, the application has been accepted and approved by the Company, the first premium has been paid, and the policy has been delivered to the applicant; and (b) oral statements between the agent and myself are not binding on the Company unless accepted by the Company in writing. The undersigned applicant certifies that the applicant has read, or had read to him, the completed application and that he realizes that any false statements or misrepresentations therein material to the risk may result in loss of coverage under the policy to which this application is a part. I understand that any change in my health history prior to delivery of this policy may be used in the underwriting evaluation process.

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN PRISON.

I wish to apply for a Medicare supplement insurance policy. I acknowledge that I have received or been given access to review or print: (a) an Outline of Coverage for the policy applied for, and (b) a "Guide to Health Insurance for People with Medicare."

insurance for Feople with Medicare.				
Signed at:				
_	State	Applicant's Signature	Date	
0: 1 1		This section to be completed only by an agent, if applicable.		
Signed at:				
	State	Agent's Signature	Date	
Policy Mailing Preference:		☐ Mail to Agent ☐ Mail to Applicant		

# NOTICE TO APPLICANT REGARDING REPLACEMENT OF MEDICARE SUPPLEMENT INSURANCE OR MEDICARE ADVANTAGE

#### STATE MUTUAL INSURANCE COMPANY

Home Office: [Rome, Georgia 30162]

Medicare Supplement Administrative Office:[P. O. Box 10857 Clearwater, Florida 33757-8857]

SAVE THIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE

According to your application, you intend to terminate existing Medicare supplement or Medicare Advantage insurance and replace it with a policy to be issued by State Mutual Insurance Company. Your new policy will provide thirty (30) days within which you may decide without cost whether you desire to keep the policy.

For your own information and protection, you should be aware of and seriously consider certain factors which may affect the insurance protection available under the new policy.

You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. Terminate your present policy or Medicare Advantage coverage only if, after due consideration and acceptance, by State Mutual Insurance Company, you find that purchase of this Medicare supplement coverage is a wise decision. You should evaluate the need for other accident and sickness coverage you have that may duplicate the benefits provided under this policy.

#### STATEMENT OF APPLICANT TO INSURER:

Additional henefits

I have reviewed my current medical or health insurance coverage. To the best of my knowledge, this Medicare supplement policy will not duplicate my existing Medicare supplement or, if applicable, Medicare Advantage coverage because I intend to terminate my existing Medicare supplement coverage or leave my Medicare Advantage plan. The replacement policy is being purchased for the following reason (check one):

/ Additional portonto.	
No change in benefits, but lower premiu	ms.
Fewer benefits and lower premiums.	
Change in benefits. (Gaining additional	benefit(s) but losing some existing benefit(s)).
My plan has outpatient drug coverage a	nd I am enrolling in Part D.
Disenrollment from a Medicare Advanta	age plan. Please explain reason for disenrollment.
Other (please specify)	
We call to your attention the following items for your considera	ation:
If, you still wish to terminate your present policy and replace completely answer all questions on the application concerning material medical information on an application may provide a refund your premium as though your policy had never been is before you sign it, review it carefully to be certain that all information your present policy until you have received your new policy.	g your medical and health history. Failure to include all basis for the company to deny any future claims and to in force. After the application has been completed and formation has been properly recorded. <b>Do not cancel</b>
The above "Notice to Applicant" was delivered to me on:	
Applicant's Signature	 Date

#### STATE MUTUAL INSURANCE COMPANY

#### **Outline of Medicare Supplement Coverage**

#### Benefit Plans A, B, C, D, F, G, M, N and High Deductible Plan F

Benefit Chart of Medicare Supplement Plans Sold for Effective Dates on or After June 1, 2010

This chart shows the benefits included in each of the standard Medicare supplement plans. Every company must make Plan "A" available. Some plans may not be available in your state. [Plans E, H, I, and J are no longer available for sale.]

#### Basic Benefits:

- Hospitalization Part A coinsurance plus coverage for 365 additional days after Medicare benefits end.
- Medical Expenses Part B coinsurance (generally 20% of Medicare-approved expenses) or copayments for hospital outpatient services. Plans K, L, and N require insureds to pay a portion of Part B coinsurance or copayments.
- Blood First three pints of blood each year.
- Hospice Part A coinsurance

Α	В	С	D	F	F*	G	K	L	M	N
Basic, including 100% Part B coinsurance	Basic, including 100% Part B coinsurance	Basic, including 100% Part B coinsurance	Basic, including 100% Part B coinsurance	Basic, includi 100% Part B coinsu		Basic, including 100% Part B coinsurance	Hospitalization and preventive care paid at 100%; other basic benefits paid at 50%	Hospitalization and preventive care paid at 100%; other basic benefits paid at 75%	Basic, including 100% Part B coinsurance	Basic, including 100 % Part B coinsurance except up to \$20 copayment for office visit, and up to \$50 copayment for ER
		Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursin Facility Coinst	g y	Skilled Nursing Facility Coinsurance	50% Skilled Nursing Facility Coinsurance	75% Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance
	Part A Deductible	Part A Deductible Part B Deductible	Part A Deductible	Part A Deduc Part B Deduc		Part A Deductible	50% Part A Deductible	75% Part A Deductible	50% Part A Deductible	Part A Deductible
		Deductible		Part B Excess (100 %	S	Part B Excess (100%)				
		Foreign Travel Emergency	Foreign Travel Emergency	Foreig Travel Emerg		Foreign Travel Emergency			Foreign Travel Emergency	Foreign Travel Emergency
							Out- of-pocket limit [\$4620] paid at 100% after limit reached	Out-of -Pocket limit [\$2310] paid at 100% after limit reached		

<sup>\*</sup>Plan F also has an option called a high deductible Plan F. This high deductible plan pays the same benefits as Plan F after one has paid a calendar year \$[2000] deductible. Benefits from high deductible plan F will not begin until out-of-pocket expenses exceed \$[2000]. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the Policy. These expenses include the Medicare deductibles for Part A and Part B, but do not include the plan's separate foreign travel emergency deductible.

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#### STATE MUTUAL INSURANCE COMPANY

RATES

MSOC2010ARD Rate Page [1 of XX]

#### PREMIUM INFORMATION

State Mutual Insurance Company may change your premium on any premium due date if a new table of rates is applicable to the policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence.

#### **DISCLOSURES**

Use this outline to compare benefits and premiums among policies.

[This outline shows benefits and premiums of Policies sold for effective dates on or after June 1, 2010. Policies sold for effective dates prior to June 1, 2010 have different benefits and premiums. Plans E, H, I, and J are no longer available for sale.]

#### READ YOUR POLICY VERY CAREFULLY

This is only an outline describing your Policy's most important features. The Policy is your insurance contract. You must read the Policy itself to understand all of the rights and duties of both you and State Mutual Insurance Company.

#### **RIGHT TO RETURN POLICY**

If you find that you are not satisfied with your Policy, you may return it to: State Mutual Insurance Company, Medicare Supplement Administration, [P.O. Box 10857, Clearwater, Florida 33757-8857.] If you send the Policy back to us within 30 days after you receive it, we will treat the Policy as if it had never been issued and return all of your payments.

#### POLICY OR POLICY REPLACEMENT

If you are replacing another health insurance policy or Policy, do NOT cancel it until you have actually received your new Policy and are sure you want to keep it.

#### NOTICE

This Policy may not fully cover all of your medical costs. State Mutual Insurance Company is not connected with Medicare. This outline of coverage does not give all the details of Medicare coverage. Contact your local Social Security Office or consult *Medicare and You* for more details.

#### **COMPLETE ANSWERS ARE VERY IMPORTANT**

When you fill out the application for the new Policy, be sure to answer truthfully and completely all questions about your medical and health history. State Mutual Insurance Company may cancel your Policy and refuse to pay any claims if you leave out or falsify important medical information.

Review the application carefully before you sign it. Be certain that all information has been properly recorded.

Please refer to your Policy for details.

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# PLAN A MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY	
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and supplies				
First 60 days	All but \$[1100]	\$0	\$[1100] (Part A	
61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after: — While using 60 lifetime	All but \$[275] a day	\$[275] a day	deductible) \$0	
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0	
—Additional 365 days	\$0	100% of Medicare eligible expenses	\$0**	
<ul> <li>Beyond the additional 365 days</li> </ul>	\$0	\$0	All costs	
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare- approved facility within 30 days after leaving the hospital First 20 days 21st thru 100th day	All approved amounts All but \$[137.50] a day	\$0 \$0	\$0 Up to \$[137.50] a day	
101 <sup>st</sup> day and after	\$0	\$0	All costs	
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0	
HOSPICE CARE  You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare copayment/coinsurance	\$0	

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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## PLAN A MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as Physician's services, inpatient and outpatient			
medical and surgical services and			
supplies, physical and speech			
therapy, diagnostic tests, durable			
medical equipment,			
First \$[155] of Medicare			\$[155] (Part B
Approved Amounts*	\$0	\$0	deductible)
Remainder of Medicare	0 11 000/	0 11 000/	Φ0
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved	\$0	\$0	All costs
Amounts)  BLOOD	φυ	ΨΟ	All Costs
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare Approved	ΨΟ	All Costs	\$[155] (Part B
Amounts*	\$0	\$0	deductible)
Remainder of Medicare Approved			,
Amounts	80%	20%	\$0
CLINICAL LABORATORY			
SERVICES - TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

#### PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE			
MEDICARE APPROVED			
SERVICES			
<ul> <li>Medically necessary skilled</li> </ul>			
care services and medical	40004		
supplies	100%	\$0	\$0
Durable medical equipment			<b>.</b>
First \$[155] of Medicare			\$[155] (Part B
Approved Amounts*	\$0	\$0	deductible)
Remainder of Medicare			
Approved Amounts	80%	20%	\$0

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#### **PLAN B**

#### MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION*			
Semiprivate room and board,			
general nursing and miscellaneous services and			
supplies			
First 60 days	All but \$[1100]	\$[1100] (Part A	\$0
,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	deductible)	
61 <sup>st</sup> thru 90 <sup>th</sup> day	All but \$[275] a day	\$[275] a day	\$0
91 <sup>st</sup> day and after:			
While using 60 lifetime		<b>.</b>	
reserve days	All but \$[550] a day	\$[550] a day	\$0
<ul> <li>Once lifetime reserve days are used:</li> </ul>			
— Additional 365 days	\$0	100% of Medicare eligible	\$0**
— Additional 900 days	ΨΟ	expenses	ΨΟ
<ul> <li>Beyond the additional 365</li> </ul>		expenses	
days	\$0	\$0	All costs
SKILLED NURSING			
FACILITY CARE*			
You must meet Medicare's			
requirements, including having			
been in a hospital for at least 3			
days and entered a Medicare-			
approved facility within 30 days			
after leaving the hospital	All approved amounts	¢o	\$0
First 20 days 21 <sup>st</sup> thru 100 <sup>th</sup> day	All approved amounts All but \$[137.50] a day	\$0 \$0	րան Up to \$[137.50] a
21 tilla 100 day	All but \(\psi_107.50\) a day	ΨΟ	day
101 <sup>st</sup> day and after	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE			
HOOH IOL OAKL	All but very limited co-		
You must meet Medicare's	payment/ coinsurance	Medicare	
requirements, including a doctor's	for out-patient drugs	co-payment/coinsurance	\$0
certification of terminal illness.	and inpatient respite		
	care		

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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## PLAN B MEDICARE (PART B) – MEDICAL SERVICES-PER – CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as Physician's			
services, inpatient and outpatient			
medical and surgical services and			
supplies, physical and speech			
therapy, diagnostic tests, durable			
medical equipment,			
First \$[155] of Medicare			\$[155]
Approved Amounts*	\$0	\$0	(Part B deductible)
Remainder of Medicare			
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES	\$0	\$0	All costs
(Above Medicare Approved			
Amounts)			
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare Approved			<b>\$</b> [155]
Amounts*	\$0	\$0	(Part B deductible)
Remainder of Medicare Approved			
Amounts	80%	20%	\$0
CLINICAL LABORATORY			
SERVICES - TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

#### PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE			
MEDICARE APPROVED			
SERVICES			
<ul> <li>Medically necessary skilled care</li> </ul>			
services and medical supplies	100%	\$0	\$0
<ul> <li>Durable medical equipment</li> </ul>			
First \$[155] of Medicare			\$[155] (Part B
Approved Amounts*	\$0	\$0	deductible)
Remainder of Medicare			
Approved Amounts	80%	20%	\$0

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#### **PLAN C**

#### MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and			
supplies First 60 days 61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after: — While using 60 lifetime	All but \$[1100] All but \$[275] a day	\$[1100] (Part A deductible) \$[275] a day	\$0 \$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
Additional 365 days  Beyond the additional 365	\$0	100% of Medicare eligible expenses	\$0**
days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days	All approved	\$0	\$0
21 <sup>st</sup> thru 100 <sup>th</sup> day	amounts All but \$[137.50] a day	Up to \$[137.50] a day	\$0
101 <sup>st</sup> day and after	\$0	\$0	All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co-payment/ coinsurance for outpatient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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# PLAN C MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

with an asterisk), your Part B dedu			76
SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as			
Physician's services, inpatient			
and outpatient medical and			
surgical services and supplies,			
physical and speech therapy,			
diagnostic tests, durable medical			
equipment,			
First \$[155] of Medicare			
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare	•	,	
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES	,		
(Above Medicare Approved			
Amounts)	\$0	\$0	All costs
BLOOD	•	•	
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare	<b>4</b> 5		<b>4</b> •
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare	43		Ψ
Approved Amounts	80%	20%	\$0
CLINICAL LABORATORY	3070	2070	Ψ0
SERVICES – TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0
DIACINOSTIS SERVISES	PARTS A 8	•	ΨΟ
UOME UEAL TU GADE	PARISA	x D	
HOME HEALTH CARE			
MEDICARE APPROVED			
SERVICES			
— Medically necessary skilled			
care services and medical		<b>.</b> .	<b>.</b> .
supplies	100%	\$0	\$0
— Durable medical equipment			
	Φ0		
	<b>\$</b> U	৯[155] (Part B deductible)	<b>\$</b> 0
	000/	000/	Φ0
11			\$0
	BENEFITS - NOT CO	PERED BY MEDICARE	
FOREIGN TRAVEL –			
NOT COVERED BY			
MEDICARE			
Medically necessary emergency			
care services beginning during			
outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime	20% and amounts
		maximum benefit of	over the \$50,000
		\$50,000.	lifetime maximum.
First \$[155] of Medicare Approved Amounts* Remainder of Medicare Approved Amounts  OTHER  FOREIGN TRAVEL – NOT COVERED BY MEDICARE Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA First \$250 each calendar year	•	\$0 80% to a lifetime maximum benefit of	20% and amounts over the \$50,000

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#### **PLAN D**

# MEDICARE (PART A) - HOSPITAL SERVICES - PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days 61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after:  — While using 60 lifetime	All but \$[1100] All but \$[275] a day	\$[1100] (Part A deductible) \$[275] a day	\$0 \$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
<ul><li>— Additional 365 days</li><li>— Beyond the additional</li></ul>	\$0	100% of Medicare eligible expenses	\$0**
365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days 21 <sup>st</sup> thru 100 <sup>th</sup> day 101 <sup>st</sup> day and after	All approved amounts All but \$[137.50] a day	\$0 Up to \$[137.50] a day \$0	\$0 \$0 All costs
BLOOD First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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#### **PLAN D**

# MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES -			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as			
Physician's services, inpatient			
and outpatient medical and			
surgical services and supplies,			
physical and speech therapy,			
diagnostic tests, durable medical			
equipment,			
First \$[155] of Medicare			
Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare			
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved			
Amounts)	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare			
Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare Approved			
Amounts	80%	20%	\$0
CLINICAL LABORATORY			
<b>SERVICES</b> – TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

(continued)

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# PLAN D PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE  MEDICARE APPROVED  SERVICES  — Medically necessary skilled care services and medical supplies  — Durable medical equipment First \$[155] of Medicare Approved Amounts*  Remainder of Medicare Approved Amounts	100%	\$0	\$0
	\$0	\$0	\$[155] (Part B deductible)
	80%	20%	\$0

# OTHER BENEFITS - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT			
COVERED BY MEDICARE			
Medically necessary emergency			
care services beginning during			
the first 60 days of each trip			
outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime	20% and amounts over
		maximum benefit of	the \$50,000 lifetime
		\$50,000.	maximum.

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#### **PLAN F**

#### MEDICARE (PART A) - HOSPITAL SERVICES - PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION*			
Semiprivate room and			
board, general nursing and			
miscellaneous services			
and supplies			
First 60 days	All but \$[1100]	\$[1100] (Part A deductible)	\$0
61 <sup>st</sup> thru 90 <sup>th</sup> day	All but \$[275] a day	\$[275] a day	\$0
91 <sup>st</sup> day and after:	τω στι φίσι σ' σ' στιν	Ψ <sub>1</sub> =1 σ <sub>1</sub> σ. σ.σ.γ	
<ul> <li>While using 60 lifetime</li> </ul>			
reserve days	All but \$[550] a day	\$[550] a day	\$0
<ul> <li>Once lifetime reserve</li> </ul>			·
days are used:			
—Additional 365 days	\$0	100% of Medicare eligible expenses	\$0**
<ul> <li>Beyond the additional</li> </ul>		·	
365 days	\$0	\$0	All costs
SKILLED NURSING			
FACILITY CARE*			
You must meet Medicare's			
requirements, including			
having been in a hospital			
for at least 3 days and			
entered a Medicare-			
approved facility within 30			
days after leaving the			
hospital			
First 20 days	All approved amounts	\$0	\$0
21 <sup>st</sup> thru 100 <sup>th</sup> day	All but \$[137.50] a day	Up to \$[137.50] a day	\$0
101 <sup>st</sup> day and after	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE			
You must meet Medicare's	All but very limited co-	Medicare	
requirements, including a	payment/ coinsurance for	co-payment/coinsurance	\$0
doctor's certification of	out-patient drugs and	co payment comparation	
terminal illness.	inpatient respite care		

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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#### **PLAN F**

# MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as			
Physician's services, inpatient			
and outpatient medical and			
surgical services and supplies,			
physical and speech therapy,			
diagnostic tests, durable medical			
equipment,			
First \$[155] of Medicare	Φ.	<b>654551</b> (D. (D. ). (111.)	•
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare	O - 11 - 11 - 1 000/	Cara a rally ( 200/	ф <u>о</u>
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved			
Amounts)	\$0	100%	\$0
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare			
Approved amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare			
Approved amounts	80%	20%	\$0
CLINICAL LABORATORY			
SERVICES - TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

(continued)

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# **PLAN F**

# PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE			
MEDICARE APPROVED			
SERVICES			
<ul> <li>Medically necessary skilled</li> </ul>			
care services and medical			
supplies	100%	\$0	\$0
<ul> <li>Durable medical equipment</li> </ul>			
First \$[155] of Medicare			
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare			
Approved Amounts	80%	20%	\$0

# OTHER SERVICES - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT COVERED BY MEDICARE Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

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# HIGH DEDUCTIBLE PLAN F MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

\*\*This high deductible plan pays the same benefits as Plan F after one has paid a calendar year \$[2000] deductible. Benefits from the high deductible plan F will not begin until the out-of-pocket expenses are \$[2000]. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductibles for Part A and Part B, but does not include the plan's separate foreign travel emergency deductible.

SERVICES	MEDICARE PAYS	AFTER YOU PAY \$[2000] DEDUCTIBLE** PLAN PAYS	IN ADDITION TO \$[2000] DEDUCTIBLE** YOU PAY
HOSPITALIZATION*			
Semiprivate room and			
board, general nursing and			
miscellaneous services			
and supplies			
First 60 days	All but \$[1100]	\$[1100] (Part A deductible)	\$0
61 <sup>st</sup> thru 90 <sup>th</sup> day	All but \$[275] a day	\$[275] a day	\$0
91 <sup>st</sup> day and after:			
While using 60 lifetime	All but CIEEOL and as	CIECOLO dov	<b>\$</b> 0
reserve days  — Once lifetime reserve	All but \$[550] a day	\$[550] a day	\$0
days are used:			
—Additional 365 days	\$0	100% of Medicare eligible	\$0***
—Additional 303 days	ΨΟ	expenses	ΨΟ
<ul> <li>Beyond the additional</li> </ul>		CAPCHIGCS	
365 days	\$0	\$0	All costs
SKILLED NURSING	¥ -	¥ -	
FACILITY CARE*			
You must meet Medicare's			
requirements, including			
having been in a hospital			
for at least 3 days and			
entered a Medicare-			
approved facility within 30			
days after leaving the			
hospital			
First 20 days	All approved amounts	\$0	\$0
21 <sup>st</sup> thru 100 <sup>th</sup> day	All but \$[137.50] a day	Up to \$[137.50] a day	\$0
101 <sup>st</sup> day and after	\$0	\$0	All costs
BLOOD	<b>\$</b> 0	2 ninta	<b>\$</b> 0
First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE	10070	φυ	φυ
You must meet Medicare's	All but very limited co-		
requirements, including a	payment/ coinsurance for	Medicare	\$0
doctor's certification of	out-patient drugs and	co-payment/coinsurance	ΨΟ
terminal illness.	inpatient respite care		

<sup>\*\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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### HIGH DEDUCTIBLE PLAN F

#### MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$155 of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

\*\*This high deductible plan pays the same benefits as Plan F after one has paid a calendar year \$[2000] deductible. Benefits from the high deductible plan F will not begin until the out-of-pocket expenses are \$[2000]. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductibles for Part A and Part B, but does not include the plan's separate foreign travel emergency deductible.

SERVICES	MEDICARE PAYS	AFTER YOU PAY \$[2000] DEDUCTIBLE** PLAN PAYS	IN ADDITION TO \$[2000] DEDUCTIBLE** YOU PAY
MEDICAL EXPENSES – IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment, First \$[155] of Medicare			
Approved Amounts*  Remainder of Medicare	\$0	\$[155] (Part B deductible)	\$0
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES	,	,	
(Above Medicare Approved	Φ0	4000/	Φ0
Amounts)	\$0	100%	\$0
BLOOD First 3 pints Next \$[155] of Medicare	\$0	All costs	\$0
Approved amounts* Remainder of Medicare	\$0	\$[155] (Part B deductible)	\$0
Approved amounts	80%	20%	\$0
CLINICAL LABORATORY SERVICES – TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0

(continued)

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# **HIGH DEDUCTIBLE PLAN F**

#### PARTS A & B

SERVICES	MEDICARE PAYS	AFTER YOU PAY \$[2000] DEDUCTIBLE** PLAN PAYS	IN ADDITION TO \$[2000] DEDUCTIBLE** YOU PAY
HOME HEALTH CARE			
MEDICARE APPROVED			
SERVICES			
<ul> <li>Medically necessary skilled</li> </ul>			
care services and medical	4000/		Φ0
supplies	100%	\$0	\$0
Durable medical equipment			
First \$[155] of Medicare			
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare			
Approved Amounts	80%	20%	\$0

# OTHER SERVICES - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	AFTER YOU PAY \$[2000] DEDUCTIBLE** PLAN PAYS	IN ADDITION TO \$[2000] DEDUCTIBLE** YOU PAY
FOREIGN TRAVEL – NOT			
COVERED BY MEDICARE			
Medically necessary emergency			
care services beginning during			
the first 60 days of each trip			
outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

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#### **PLAN G**

#### MEDICARE (PART A) - HOSPITAL SERVICES - PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days 61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after:  — While using 60 lifetime	All but \$[1100] All but \$[275] a day	\$[1100] (Part A deductible) \$[275] a day	\$0 \$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
Additional 365 days      Beyond the additional	\$0	100% of Medicare eligible expenses	\$0**
365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days 21st thru 100th day 101st day and after	All approved amounts All but \$[137.50] a day \$0	\$0 Up to \$[137.50] a day \$0	\$0 \$0 All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE  You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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#### **PLAN G**

# MEDICARE (PART B) - MEDICAL SERVICES-PER - CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as			
Physician's services, inpatient			
and outpatient medical and			
surgical services and supplies,			
physical and speech therapy,			
diagnostic tests, durable medical			
equipment,			
First \$[155] of Medicare	<b>\$</b> 0	<b>C</b> O	Φ[4.55] /Dowt D. do doot/blo)
Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare	Conorally 900/	Conorolly 200/	40
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved	\$0	1000/	40
Amounts)	ΦО	100%	\$0
BLOOD First 2 pints	<b>\$</b> 0	All agata	<b>\$</b> 0
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare	\$0	\$0	¢[155] (Port P doductible)
Approved Amounts* Remainder of Medicare	φυ	φυ	\$[155] (Part B deductible)
Approved Amounts	80%	20%	\$0
CLINICAL LABORATORY	00 70	2070	φυ
SERVICES – TESTS FOR			
	100%	\$0	\$0
DIAGNOSTIC SERVICES	10076	φυ	Φ0

(continued)

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# PLAN G PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE MEDICARE APPROVED SERVICES  — Medically necessary skilled care services and medical supplies  — Durable medical equipment First \$[155] of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	100%	\$0	\$0
	\$0	\$0	\$[155] (Part B deductible)
	80%	20%	\$0

# OTHER BENEFITS - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT			
COVERED BY MEDICARE			
Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of Charges	\$0	80% to a lifetime maximum benefit of \$50,000.	20% and amounts over the \$50,000 lifetime maximum

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#### **PLAN M**

#### MEDICARE (PART A) - HOSPITAL SERVICES - PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$[1100]	\$[550] (50% of Part A deductible)	\$[550] (50% of Part A deductible)
61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after: — While using 60 lifetime	All but \$[275] a day	\$[275] a day	\$0
reserve days  Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
Additional 365 days	\$0	100% of Medicare eligible expenses	\$0**
<ul><li>Beyond the additional</li><li>365 days</li></ul>	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days 21st thru 100th day 101st day and after	All approved amounts All but \$[137.50] a day \$0	\$0 Up to \$[137.50] a day \$0	\$0 \$0 All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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#### PLAN M

# MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

	<u> </u>		<u> </u>
SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES -			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as			
Physician's services, inpatient			
and outpatient medical and			
surgical services and supplies,			
physical and speech therapy,			
diagnostic tests, durable medical			
equipment,			
First \$[155] of Medicare			
Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare			
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved			
Amounts)	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare			
Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare Approved			
Amounts	80%	20%	\$0
CLINICAL LABORATORY			
SERVICES - TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

(continued)

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# PLAN M PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE  MEDICARE APPROVED  SERVICES  — Medically necessary skilled care services and medical supplies  — Durable medical equipment First \$[155] of Medicare Approved Amounts*  Remainder of Medicare Approved Amounts	100%	\$0	\$0
	\$0	\$0	\$[155] (Part B deductible)
	80%	20%	\$0

# OTHER BENEFITS - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT			
COVERED BY MEDICARE			
Medically necessary emergency			
care services beginning during			
the first 60 days of each trip			
outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime	20% and amounts over
		maximum benefit of	the \$50,000 lifetime
		\$50,000.	maximum.

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#### **PLAN N**

#### MEDICARE (PART A) - HOSPITAL SERVICES - PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and			
supplies First 60 days 61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after: — While using 60 lifetime	All but \$[1100] All but \$[275] a day	\$[1100] (Part A deductible) \$[275] a day	\$0 \$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
<ul><li>— Additional 365 days</li><li>— Beyond the additional</li></ul>	\$0	100% of Medicare eligible expenses	\$0**
365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days 21 <sup>st</sup> thru 100 <sup>th</sup> day 101 <sup>st</sup> day and after	All approved amounts All but \$[137.50] a day \$0	\$0 Up to \$[137.50] a day \$0	\$0 \$0 All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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#### **PLAN N**

# MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES – IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment,			
First \$[155] of Medicare Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare Approved Amounts	Generally 80%	Balance, other than up to \$[20] per office visit and up to \$[50] per emergency visit. The co-payment of up to \$[50] is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.	Up to \$[20] per office visit and up to \$[50] per emergency visit. The copayment of up to \$[50] is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.
PART B EXCESS CHARGES (Above Medicare Approved Amounts)	\$0	\$0	All costs
BLOOD First 3 pints Next \$[155] of Medicare	\$0	All costs	\$0
Approved Amounts* Remainder of Medicare Approved Amounts	\$0 80%	\$0 20%	\$[155] (Part B deductible) \$0
CLINICAL LABORATORY SERVICES – TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

(continued)

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# PLAN N PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE  MEDICARE APPROVED  SERVICES  — Medically necessary skilled care services and medical supplies  — Durable medical equipment First \$[155] of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	100%	\$0	\$0
	\$0	\$0	\$[155] (Part B deductible)
	80%	20%	\$0

# OTHER BENEFITS - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT			
COVERED BY MEDICARE			
Medically necessary emergency			
care services beginning during			
the first 60 days of each trip			
outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime	20% and amounts over
		maximum benefit of	the \$50,000 lifetime
		\$50,000.	maximum.

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# STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN D THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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	u

#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	****************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN D

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### BENEFIT PROVISIONS

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "D"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### GENERAL POLICY PROVISIONS CONTINUED

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[President]	[Secretary]

# STATE MUTUAL INSURANCE COMPANY

Home Office: Rome, Georgia
Administrative Office: [P. O. Box 10857 Clearwater, Florida 33757-8857]

# **APPLICATION FOR REINSTATEMENT**

I, he	reby apply for re	einstateme	nt of my pol	icy number	
1. To the best of your knowledge and belief, have you had any illness or personal injury, or consulted with, been prescribed for, operated on, or treated by any physician or other person during the past two years?					
☐ Yes ☐ No If y	our answer is "\	res" give c	letails as fol	lows:	
Nature of Sickness, Disease	Dates of Each Occurrence From - To	Surgery Yes/No	Degree of Recovery	Hospitalized Yes/No	Hospital Name & Address If Confined (or Physician if not confined)
2. Name and address of your family physician:					
I hereby reaffirm the correct numbered policy, and I here policy is reinstated, such retake effect until this appapplication have been acce	eby represent tha einstatement shal lication for reins	it I am in go I be in acco statement	ood health an ordance with and the pre	d free from injury the terms of the	/. I agree that if this policy and shall not
ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN PRISON.					
Signature of Insured					
Signed at	Otata	On	Mandh	Davis	
City	State		Month	Day	Year
HOME OFFICE ONLY: Reinstatement Effective Da	te.				
Approved By:					

# STATE MUTUAL INSURANCE COMPANY

Home Office: [Rome, Georgia 30165]

Mail To:
STATE MUTUAL INSURANCE COMPANY
Administrative Office
[P.O. Box 10849
Clearwater, Florida 33757-8849]

#### **AMENDMENT TO APPLICATION**

I hereby agree that the following changes no form a part of the application for Policy Number		
and shall be binding on any person who shapped policy.		
Acceptance is acknowledged by:		
Insured	Date	
INSERT OFFICE	R SIGNATURE	
[Corporate Secretary]		

# STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN A THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:	
POLICY NUMBER:	ISSUE AGE:	
STATE OF ISSUE:	MODE AT ISSUE:	
MODAL PREMIUM:	PREMIUM TERM:	
UNDERWRITING CLASS:		
***************************************		

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN A

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

**Hospitalized** or **Hospitalization** means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

### **GENERAL POLICY PROVISIONS CONTINUED**

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[Duo sido stl	[Conveternal
[President]	[Secretary]

### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN B THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN B

### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

**Hospitalized** or **Hospitalization** means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

### Additional Benefits For Plan "B"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

### **GENERAL POLICY PROVISIONS CONTINUED**

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

### **GENERAL POLICY PROVISIONS CONTINUED**

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits Provision.

This Policy is signed for State Mutual Insurance	Company by its [President] [and] [Secretary.]
[Signature]	[Signature]
[President]	[Secretary]

### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN C THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500

### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

### **GUARANTEED RENEWABLE FOR LIFE – PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN C

### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

#### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

### Additional Benefits For Plan "C"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate

### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

### **GENERAL POLICY PROVISIONS CONTINUED**

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Ginnature]

[Olynature]	[Signature]
[President]	[Secretary]

### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN D THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

### **GUARANTEED RENEWABLE FOR LIFE – PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	***************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN D

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

**Calendar Year** means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

### Additional Benefits For Plan "D"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medically Necessary Emergency Care in a Foreign Country:** Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

### **GENERAL POLICY PROVISIONS CONTINUED**

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

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**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

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**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Qianatura]

[Signature]	[Oignaturo]
[President]	[Secretary]

### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN F THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	**************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN F

### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

#### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "F"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

#### Additional Benefits For Plan "F" Continued

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for all of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

#### GENERAL POLICY PROVISIONS CONTINUED

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.		
[Signature]	[Signature]	
[President]	[Secretary]	

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – HIGH DEDUCTIBLE PLAN F THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY CONTAINS AN ANNUAL DEDUCTIBLE THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	****************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY HIGH DEDUCTIBLE PLAN F

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

**Hospitalized** or **Hospitalization** means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

#### **DEFINITIONS CONTINUED**

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

#### The benefits paid under this Policy will not duplicate benefits paid by Medicare.

Your Policy has an annual deductible that You must pay before any benefits are payable under the Policy. This deductible consists of Your out-of-pocket expenses, other than premiums, for services covered under the Policy. The annual deductible is in addition to any other specific deductibles stated in the Policy. The amount of the deductible is adjusted annually by the Secretary of the United States Department of Health and Human Services to reflect changes in the Consumer Price index.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For High Deductible Plan "F"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

#### Additional Benefits For High Deductible Plan "F" Continued

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for all of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

#### GENERAL POLICY PROVISIONS CONTINUED

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us, Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary	
[Signature]	[Signature]
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN G THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
*************************************	****************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN G

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

**Calendar Year** means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### BENEFIT PROVISIONS

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "G"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for one hundred percent (100%) of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

**Medically Necessary Emergency Care in a Foreign Country:** Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

## MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### **GENERAL POLICY PROVISIONS CONTINUED**

ELECTRONIC CLAIM FILING PROCESS: Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insuranc	ce Company by its [President] [and] [Secretary.]
[Signature]	[Signature]

[President] [Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN M THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857 [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
*************************************	****************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN M

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "M"

**Medicare Part A Deductible:** Coverage for fifty percent (50%) of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for post-hospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### GENERAL POLICY PROVISIONS CONTINUED

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN N THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. Any change in Premium will occur on your Policy Anniversary Date. Your Policy Anniversary Date is the same month and day as the Policy Effective Date for each succeeding year this Policy remains in force. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

## **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
**********************	****************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN N

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Copayment** is the fixed amount the Policy will not pay for specified Medicare Part B expenses after the Medicare Part B Deductible has been met. This Policy Copayment will change in accordance with applicable law and regulation. You are responsible to pay the Policy Copayments.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

#### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

## **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible and copayment amounts described below. You are responsible to pay:

- the lesser of the Policy Copayment or the Medicare Part B coinsurance/copayment for each covered health care provider office visit (including visits to medical specialists); and
- the lesser of the Policy Copayment or the Medicare Part B coinsurance/copayment for each covered emergency room visit. The emergency room copayment will be waived if You are admitted to any Hospital and the emergency room visit is subsequently covered as a Medicare Part A expense.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "N"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for post-hospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

## MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

## **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

#### GENERAL POLICY PROVISIONS CONTINUED

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

#### **GENERAL POLICY PROVISIONS CONTINUED**

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]		
[President]	[Secretary]		

# NOTICE TO APPLICANT REGARDING REPLACEMENT OF MEDICARE SUPPLEMENT INSURANCE OR MEDICARE ADVANTAGE

### STATE MUTUAL INSURANCE COMPANY

Home Office: [Rome, Georgia 30162]

Medicare Supplement Administrative Office: [P. O. Box 10849 Clearwater, Florida 33757-8853]
SAVE THIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE

According to your application, you intend to terminate existing Medicare supplement or Medicare Advantage insurance and replace it with a policy to be issued by State Mutual Insurance Company. Your new policy will provide thirty (30) days within which you may decide without cost whether you desire to keep the policy.

You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. If, after due consideration, you find that purchase of this Medicare supplement coverage is a wise decision, you should terminate your present Medicare supplement or Medicare Advantage coverage. You should evaluate the need for other accident and sickness coverage you have that may duplicate this policy.

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare supplement policy will not duplicate your existing Medicare supplement or, if applicable, Medicare Advantage

## STATEMENT TO APPLICANT BY AGENT:

	ou intend to terminate your existing Medicare supplement coverage or leave your Medicare replacement policy is being purchased for the following reason (check one):
	Additional benefits.
	No change in benefits, but lower premiums.
	Fewer benefits and lower premiums.
	Change in benefits. (Gaining additional benefit(s) but losing some existing benefit(s)).
	My plan has outpatient drug coverage and I am enrolling in Part D.
	Disenrollment from a Medicare Advantage plan. Please explain reason for disenrollment.
	Other (please specify)
completely answer al all material medical in and to refund your p	erminate your present policy and replace it with new coverage, be certain to truthfully and I questions on the application concerning your medical and health history. Failure to include a formation on an application may provide a basis for the company to deny any future claims bremium as though your policy had never been in force. After the application has been a you sign it, review it carefully to be certain that all information has been properly recorded.
Do not cancel your pr	resent policy until you have received your new policy and are sure that you want to keep it.
Signature of Agent, B	roker or Other Representative
Typed Name and Add	dress of Agent
The above "Notice to	Applicant" was delivered to me on:

Date

Applicant's Signature

### STATE MUTUAL INSURANCE COMPANY

## **Outline of Medicare Supplement Coverage**

## Benefit Plans A, B, C, D, F, G, M, N and High Deductible Plan F

Benefit Chart of Medicare Supplement Plans Sold for Effective Dates on or After June 1, 2010

This chart shows the benefits included in each of the standard Medicare supplement plans. Every company must make Plan "A" available. Some plans may not be available in your state. [Plans E, H, I, and J are no longer available for sale.]

#### Basic Benefits:

- Hospitalization Part A coinsurance plus coverage for 365 additional days after Medicare benefits end.
- Medical Expenses Part B coinsurance (generally 20% of Medicare-approved expenses) or copayments for hospital outpatient services. Plans K, L, and N require insureds to pay a portion of Part B coinsurance or copayments.
- Blood First three pints of blood each year.
- Hospice Part A coinsurance

Α	В	С	D	F	F*	G	K	L	M	N
Basic, including 100% Part B coinsurance	Basic, including 100% Part B coinsurance	Basic, including 100% Part B coinsurance	Basic, including 100% Part B coinsurance	Basic, includi 100% Part B coinsu	ing	Basic, including 100% Part B coinsurance	Hospitalization and preventive care paid at 100%; other basic benefits paid at 50%	Hospitalization and preventive care paid at 100%; other basic benefits paid at 75%	Basic, including 100% Part B coinsurance	Basic, including 100 % Part B coinsurance except up to \$20 copayment for office visit, and up to \$50 copayment for ER
		Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursin Facility Coinsu	g y	Skilled Nursing Facility Coinsurance	50% Skilled Nursing Facility Coinsurance	75% Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance
	Part A Deductible	Part A Deductible Part B	Part A Deductible	Part A Deduc Part B		Part A Deductible	50% Part A Deductible	75% Part A Deductible	50% Part A Deductible	Part A Deductible
		Deductible		Part B Excess (100 %	S	Part B Excess (100%)				
		Foreign Travel Emergency	Foreign Travel Emergency	Foreig Travel Emerg		Foreign Travel Emergency			Foreign Travel Emergency	Foreign Travel Emergency
							Out- of-pocket limit [\$4620] paid at 100% after limit reached	Out-of -Pocket limit [\$2310] paid at 100% after limit reached		

<sup>\*</sup>Plan F also has an option called a high deductible Plan F. This high deductible plan pays the same benefits as Plan F after one has paid a calendar year \$[2000] deductible. Benefits from high deductible plan F will not begin until out-of-pocket expenses exceed \$[2000]. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the Policy. These expenses include the Medicare deductibles for Part A and Part B, but do not include the plan's separate foreign travel emergency deductible.

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## STATE MUTUAL INSURANCE COMPANY

RATES

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RATES

Modal Factors: Semi Annual: 0.5000 Quarterly: 0.25000 Monthly: Divide by 12

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### PREMIUM INFORMATION

State Mutual Insurance Company may change your premium on any premium due date if a new table of rates is applicable to the policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence.

#### **DISCLOSURES**

Use this outline to compare benefits and premiums among policies.

[This outline shows benefits and premiums of Policies sold for effective dates on or after June 1, 2010. Policies sold for effective dates prior to June 1, 2010 have different benefits and premiums. Plans E, H, I, and J are no longer available for sale. ]

### READ YOUR POLICY VERY CAREFULLY

This is only an outline describing your Policy's most important features. The Policy is your insurance contract. You must read the Policy itself to understand all of the rights and duties of both you and State Mutual Insurance Company.

## **RIGHT TO RETURN POLICY**

If you find that you are not satisfied with your Policy, you may return it to: State Mutual Insurance Company, Medicare Supplement Administration, P.O. Box 10857, Clearwater, Florida 33757-8857. If you send the Policy back to us within 30 days after you receive it, we will treat the Policy as if it had never been issued and return all of your payments.

## POLICY OR POLICY REPLACEMENT

If you are replacing another health insurance policy or Policy, do NOT cancel it until you have actually received your new Policy and are sure you want to keep it.

### NOTICE

This Policy may not fully cover all of your medical costs. Neither State Mutual Insurance Company nor its agents are connected with Medicare. This outline of coverage does not give all the details of Medicare coverage. Contact your local Social Security Office or consult *Medicare and You* for more details.

#### COMPLETE ANSWERS ARE VERY IMPORTANT

When you fill out the application for the new Policy, be sure to answer truthfully and completely all questions about your medical and health history. State Mutual Insurance Company may cancel your Policy and refuse to pay any claims if you leave out or falsify important medical information.

Review the application carefully before you sign it. Be certain that all information has been properly recorded.

Please refer to your Policy for details.

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# PLAN A MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$[1100]	\$0	\$[1100] (Part A deductible)
61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after: — While using 60 lifetime	All but \$[275] a day	\$[275] a day	\$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
—Additional 365 days  — Beyond the additional 365	\$0	100% of Medicare eligible expenses	\$0**
days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare- approved facility within 30 days after leaving the hospital First 20 days 21st thru 100th day	All approved amounts All but \$[137.50] a day	\$0 \$0	\$0 Up to \$[137.50] a day
101 <sup>st</sup> day and after	\$0	\$0	All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE  You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare copayment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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# PLAN A MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as Physician's			
services, inpatient and outpatient			
medical and surgical services and			
supplies, physical and speech therapy, diagnostic tests, durable			
medical equipment,			
First \$[155] of Medicare			\$[155] (Part B
Approved Amounts*	\$0	\$0	deductible)
Remainder of Medicare		* -	,
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved			
Amounts)	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare Approved			\$[155] (Part B
Amounts*	\$0	\$0	deductible)
Remainder of Medicare Approved			
Amounts	80%	20%	\$0
CLINICAL LABORATORY			
SERVICES - TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

## PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE			
MEDICARE APPROVED			
SERVICES			
<ul> <li>Medically necessary skilled</li> </ul>			
care services and medical	40004		
supplies	100%	\$0	\$0
Durable medical equipment			<b>.</b>
First \$[155] of Medicare			\$[155] (Part B
Approved Amounts*	\$0	\$0	deductible)
Remainder of Medicare			
Approved Amounts	80%	20%	\$0

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#### **PLAN B**

## MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and			
supplies First 60 days	All but \$[1100]	\$[1100] (Part A	\$0
61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after: — While using 60 lifetime	All but \$[275] a day	deductible) \$[275] a day	\$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
Additional 365 days      Beyond the additional 365	\$0	100% of Medicare eligible expenses	\$0**
days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare- approved facility within 30 days after leaving the hospital First 20 days 21st thru 100th day	All approved amounts All but \$[137.50] a day	\$0 \$0	\$0 Up to \$[137.50] a day
101 <sup>st</sup> day and after	\$0	\$0	All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE  You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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# PLAN B MEDICARE (PART B) – MEDICAL SERVICES-PER – CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as Physician's			
services, inpatient and outpatient			
medical and surgical services and			
supplies, physical and speech			
therapy, diagnostic tests, durable			
medical equipment,			
First \$[155] of Medicare			\$[155]
Approved Amounts*	\$0	\$0	(Part B deductible)
Remainder of Medicare			
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES	\$0	\$0	All costs
(Above Medicare Approved			
Amounts)			
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare Approved			<b>\$</b> [155]
Amounts*	\$0	\$0	(Part B deductible)
Remainder of Medicare Approved			
Amounts	80%	20%	\$0
CLINICAL LABORATORY			
SERVICES - TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

## PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE			
MEDICARE APPROVED			
SERVICES			
<ul> <li>Medically necessary skilled care</li> </ul>			
services and medical supplies	100%	\$0	\$0
<ul> <li>Durable medical equipment</li> </ul>			
First \$[155] of Medicare			\$[155] (Part B
Approved Amounts*	\$0	\$0	deductible)
Remainder of Medicare			·
Approved Amounts	80%	20%	\$0

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## **PLAN C**

## MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and			
supplies First 60 days 61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after: — While using 60 lifetime	All but \$[1100] All but \$[275] a day	\$[1100] (Part A deductible) \$[275] a day	\$0 \$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
—Additional 365 days	\$0	100% of Medicare eligible expenses	\$0**
<ul> <li>Beyond the additional 365 days</li> </ul>	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicareapproved facility within 30 days after leaving the hospital			
First 20 days	All approved amounts	\$0	\$0
21 <sup>st</sup> thru 100 <sup>th</sup> day	All but \$[137.50] a day	Up to \$[137.50] a day	\$0
101 <sup>st</sup> day and after	\$0	\$0	All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co-payment/ coinsurance for outpatient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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## **PLAN C**

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR
\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

	with an asterisk), your Part B deductible will have been met for the calendar year.					
SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY			
MEDICAL EXPENSES –						
IN OR OUT OF THE HOSPITAL						
AND OUTPATIENT HOSPITAL						
TREATMENT, such as						
Physician's services, inpatient						
and outpatient medical and						
surgical services and supplies,						
physical and speech therapy,						
diagnostic tests, durable medical						
equipment,						
First \$[155] of Medicare						
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0			
Remainder of Medicare	φυ	φ[199] (Fait B deductible)	φυ			
	Caparally 900/	Congrelly 200/	\$0			
Approved Amounts PART B EXCESS CHARGES	Generally 80%	Generally 20%	ΨΟ			
(Above Medicare Approved	\$0	\$0	All costs			
Amounts) BLOOD	ψυ	Ψ	VII (1)919			
	\$0	All costs	\ <u></u>			
First 3 pints	φυ	All costs	\$0			
Next \$[155] of Medicare	\$0	¢[155] (Dort D. dodustible)	<b>40</b>			
Approved Amounts* Remainder of Medicare	Φ0	\$[155] (Part B deductible)	\$0			
	80%	20%	\$0			
Approved Amounts	00 /0	20 /6	φυ			
CLINICAL LABORATORY						
SERVICES - TESTS FOR	4000/	Φ0	Φ0			
DIAGNOSTIC SERVICES	100%	\$0	\$0			
T	PARTS A 8	8 B	-			
HOME HEALTH CARE						
MEDICARE APPROVED						
SERVICES						
— Medically necessary skilled						
care services and medical						
supplies	100%	\$0	\$0			
— Durable medical equipment						
First \$[155] of Medicare						
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0			
Remainder of Medicare						
Approved Amounts	80%	20%	\$0			
OTHER	BENEFITS - NOT COV	/ERED BY MEDICARE				
FOREIGN TRAVEL –						
NOT COVERED BY						
MEDICARE						
Medically necessary emergency						
care services beginning during						
the first 60 days of each trip						
outside the USA						
First \$250 each calendar year	\$0	\$0	\$250			
Remainder of charges	\$0	80% to a lifetime	20% and amounts			
1 to that goo	73	maximum benefit of	over the \$50,000			
		\$50,000.	lifetime maximum.			
<u>                                     </u>	<u> </u>	, , ·				

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#### PLAN D

## MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days 61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after:  — While using 60 lifetime	All but \$[1100] All but \$[275] a day	\$[1100] (Part A deductible) \$[275] a day	\$0 \$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
<ul><li>— Additional 365 days</li><li>— Beyond the additional</li></ul>	\$0	100% of Medicare eligible expenses	\$0**
365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days 21st thru 100th day 101st day and after	All approved amounts All but \$[137.50] a day \$0	\$0 Up to \$[137.50] a day \$0	\$0 \$0 All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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## **PLAN D**

## MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES -			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as			
Physician's services, inpatient			
and outpatient medical and			
surgical services and supplies,			
physical and speech therapy,			
diagnostic tests, durable medical			
equipment,			
First \$[155] of Medicare			
Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare			
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved			
Amounts)	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare			
Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare Approved			
Amounts	80%	20%	\$0
CLINICAL LABORATORY			
<b>SERVICES</b> – TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

(continued)

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## PLAN D PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE  MEDICARE APPROVED  SERVICES  — Medically necessary skilled care services and medical supplies  — Durable medical equipment First \$[155] of Medicare Approved Amounts*  Remainder of Medicare Approved Amounts	100%	\$0	\$0
	\$0	\$0	\$[155] (Part B deductible)
	80%	20%	\$0

## OTHER BENEFITS - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT COVERED BY MEDICARE			
Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000.	20% and amounts over the \$50,000 lifetime maximum.

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### **PLAN F**

## MEDICARE (PART A) - HOSPITAL SERVICES - PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION*			
Semiprivate room and			
board, general nursing and			
miscellaneous services			
and supplies			
First 60 days	All but \$[1100]	\$[1100] (Part A deductible)	\$0
61 <sup>st</sup> thru 90 <sup>th</sup> day	All but \$[275] a day	\$[275] a day	\$0
91 <sup>st</sup> day and after:	τω στι φίσι σ' σ' στιν	Ψ <sub>1</sub> =1 σ <sub>1</sub> σ. σ.σ.γ	
<ul> <li>While using 60 lifetime</li> </ul>			
reserve days	All but \$[550] a day	\$[550] a day	\$0
<ul> <li>Once lifetime reserve</li> </ul>			·
days are used:			
—Additional 365 days	\$0	100% of Medicare eligible expenses	\$0**
<ul> <li>Beyond the additional</li> </ul>		·	
365 days	\$0	\$0	All costs
SKILLED NURSING			
FACILITY CARE*			
You must meet Medicare's			
requirements, including			
having been in a hospital			
for at least 3 days and			
entered a Medicare-			
approved facility within 30			
days after leaving the			
hospital			
First 20 days	All approved amounts	\$0	\$0
21 <sup>st</sup> thru 100 <sup>th</sup> day	All but \$[137.50] a day	Up to \$[137.50] a day	\$0
101 <sup>st</sup> day and after	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE			
You must meet Medicare's	All but very limited co-	Medicare	
requirements, including a	payment/ coinsurance for	co-payment/coinsurance	\$0
doctor's certification of	out-patient drugs and	oc payment comparation	
terminal illness.	inpatient respite care		

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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## **PLAN F**

## MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

050\4050	MEDICADE DAVO	DI ANI DAYO	VOLLDAY
SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as			
Physician's services, inpatient			
and outpatient medical and			
surgical services and supplies,			
physical and speech therapy,			
diagnostic tests, durable medical			
equipment,			
First \$[155] of Medicare			
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare			
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved			
Amounts)	\$0	100%	\$0
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare			
Approved amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare			
Approved amounts	80%	20%	\$0
CLINICAL LABORATORY			
SERVICES - TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

(continued)

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## **PLAN F**

## PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE			
MEDICARE APPROVED			
SERVICES			
<ul> <li>Medically necessary skilled</li> </ul>			
care services and medical			
supplies	100%	\$0	\$0
<ul> <li>Durable medical equipment</li> </ul>			
First \$[155] of Medicare			
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare			
Approved Amounts	80%	20%	\$0

## OTHER SERVICES - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT COVERED BY MEDICARE Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

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## HIGH DEDUCTIBLE PLAN F MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

\*\*This high deductible plan pays the same benefits as Plan F after one has paid a calendar year \$[2000] deductible. Benefits from the high deductible plan F will not begin until the out-of-pocket expenses are \$[2000]. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductibles for Part A and Part B, but does not include the plan's separate foreign travel emergency deductible.

emergency deductible.	1		IN ADDITION TO
SERVICES	MEDICARE PAYS	AFTER YOU PAY \$[2000] DEDUCTIBLE** PLAN PAYS	IN ADDITION TO \$[2000] DEDUCTIBLE** YOU PAY
HOSPITALIZATION*			
Semiprivate room and			
board, general nursing and			
miscellaneous services			
and supplies			
First 60 days	All but \$[1100]	\$[1100] (Part A deductible)	\$0
61 <sup>st</sup> thru 90 <sup>th</sup> day	All but \$[275] a day	\$[275] a day	\$0
91 <sup>st</sup> day and after:			
<ul> <li>While using 60 lifetime</li> </ul>			
reserve days	All but \$[550] a day	\$[550] a day	\$0
Once lifetime reserve			
days are used:	#2	4000/ - 6 M 1' 1' - 1' - 1	\$0***
—Additional 365 days	\$0	100% of Medicare eligible	\$0
<ul> <li>Beyond the additional</li> </ul>		expenses	
365 days	\$0	\$0	All costs
SKILLED NURSING	Ψ0	ψ0	All Costs
FACILITY CARE*			
You must meet Medicare's			
requirements, including			
having been in a hospital			
for at least 3 days and			
entered a Medicare-			
approved facility within 30			
days after leaving the			
hospital			
First 20 days	All approved amounts	\$0	\$0
21 <sup>st</sup> thru 100 <sup>th</sup> day	All but \$[137.50] a day	Up to \$[137.50] a day	\$0
101 <sup>st</sup> day and after	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE			
You must meet Medicare's	All but very limited co-	Medicare	Φ0
requirements, including a	payment/ coinsurance for	co-payment/coinsurance	\$0
doctor's certification of terminal illness.	out-patient drugs and		
terminar iliness.	inpatient respite care		

<sup>\*\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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### HIGH DEDUCTIBLE PLAN F

## MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$155 of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

\*\*This high deductible plan pays the same benefits as Plan F after one has paid a calendar year \$[2000] deductible. Benefits from the high deductible plan F will not begin until the out-of-pocket expenses are \$[2000]. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductibles for Part A and Part B, but does not include the plan's separate foreign travel emergency deductible.

SERVICES	MEDICARE PAYS	AFTER YOU PAY \$[2000] DEDUCTIBLE** PLAN PAYS	IN ADDITION TO \$[2000] DEDUCTIBLE** YOU PAY
MEDICAL EXPENSES – IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment,			
First \$[155] of Medicare Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved Amounts)	\$0	100%	\$0
BLOOD First 3 pints Next \$[155] of Medicare	\$0	All costs	\$0
Approved amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare Approved amounts	80%	20%	\$0
CLINICAL LABORATORY SERVICES – TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0

(continued)

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## **HIGH DEDUCTIBLE PLAN F**

## PARTS A & B

SERVICES	MEDICARE PAYS	AFTER YOU PAY \$[2000] DEDUCTIBLE** PLAN PAYS	IN ADDITION TO \$[2000] DEDUCTIBLE** YOU PAY
HOME HEALTH CARE			
MEDICARE APPROVED			
SERVICES			
<ul> <li>Medically necessary skilled</li> </ul>			
care services and medical			
supplies	100%	\$0	\$0
<ul> <li>Durable medical equipment</li> </ul>			
First \$[155] of Medicare			
Approved Amounts*	\$0	\$[155] (Part B deductible)	\$0
Remainder of Medicare			
Approved Amounts	80%	20%	\$0

## OTHER SERVICES - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	AFTER YOU PAY \$[2000] DEDUCTIBLE** PLAN PAYS	IN ADDITION TO \$[2000] DEDUCTIBLE** YOU PAY
FOREIGN TRAVEL – NOT COVERED BY MEDICARE Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

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### **PLAN G**

## MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days 61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after:  — While using 60 lifetime	All but \$[1100] All but \$[275] a day	\$[1100] (Part A deductible) \$[275] a day	\$0 \$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
Additional 365 days      Beyond the additional	\$0	100% of Medicare eligible expenses	\$0**
365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days 21 <sup>st</sup> thru 100 <sup>th</sup> day 101 <sup>st</sup> day and after	All approved amounts All but \$[137.50] a day \$0	\$0 Up to \$[137.50] a day \$0	\$0 \$0 All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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## **PLAN G**

## MEDICARE (PART B) - MEDICAL SERVICES-PER - CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as			
Physician's services, inpatient			
and outpatient medical and			
surgical services and supplies,			
physical and speech therapy,			
diagnostic tests, durable medical			
equipment,			
First \$[155] of Medicare	<b>\$</b> 0	<b>C</b> O	Φ[4.55] /Dowt D. do doot/blo)
Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare	Conorally 900/	Conorolly 200/	40
Approved Amounts	Generally 80%	Generally 20%	\$0
PART B EXCESS CHARGES			
(Above Medicare Approved	\$0	1000/	40
Amounts)	ΦО	100%	\$0
BLOOD First 2 pints	<b>\$</b> 0	All agata	<b>\$</b> 0
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare	\$0	\$0	¢[155] (Port P doductible)
Approved Amounts* Remainder of Medicare	φυ	φυ	\$[155] (Part B deductible)
Approved Amounts	80%	20%	\$0
CLINICAL LABORATORY	00 70	2070	φυ
SERVICES – TESTS FOR			
	100%	\$0	\$0
DIAGNOSTIC SERVICES	10076	φυ	Φ0

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## PLAN G PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE MEDICARE APPROVED SERVICES  — Medically necessary skilled care services and medical supplies  — Durable medical equipment First \$[155] of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	100%	\$0	\$0
	\$0	\$0	\$[155] (Part B deductible)
	80%	20%	\$0

## OTHER BENEFITS - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT			
COVERED BY MEDICARE			
Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of Charges	\$0	80% to a lifetime maximum benefit of \$50,000.	20% and amounts over the \$50,000 lifetime maximum

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## **PLAN M**

## MEDICARE (PART A) - HOSPITAL SERVICES - PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and			
supplies First 60 days	All but \$[1100]	\$[550] (50% of Part A deductible)	\$[550] (50% of Part A deductible)
61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after: — While using 60 lifetime	All but \$[275] a day	\$[275] a day	\$0
reserve days  Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
Additional 365 days	\$0	100% of Medicare eligible expenses	\$0**
<ul><li>Beyond the additional</li><li>365 days</li></ul>	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days 21 <sup>st</sup> thru 100 <sup>th</sup> day 101 <sup>st</sup> day and after	All approved amounts All but \$[137.50] a day \$0	\$0 Up to \$[137.50] a day \$0	\$0 \$0 All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

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## PLAN M

## MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES –			
IN OR OUT OF THE HOSPITAL			
AND OUTPATIENT HOSPITAL			
TREATMENT, such as			
Physician's services, inpatient			
and outpatient medical and			
surgical services and supplies,			
physical and speech therapy,			
diagnostic tests, durable medical			
equipment,			
First \$[155] of Medicare	<b>(</b> C)	<b>#</b> 0	CIACCI (Dowt D. do do otible)
Approved Amounts* Remainder of Medicare	\$0	\$0	\$[155] (Part B deductible)
	Caparally 900/	Concrelly 20%	\$0
Approved Amounts	Generally 80%	Generally 20%	Φ0
PART B EXCESS CHARGES			
(Above Medicare Approved	<b>C</b> O	<b>\$</b> 0	All costs
Amounts)	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$[155] of Medicare	<b>(</b> C)	<b>#</b> 0	Φ[4.55] (D - π, D -   -   -   -   -   -   -   -   -   -
Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare Approved	000/	200/	<b>#</b> 0
Amounts	80%	20%	\$0
CLINICAL LABORATORY			
SERVICES - TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

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## PLAN M PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE  MEDICARE APPROVED  SERVICES  — Medically necessary skilled care services and medical supplies  — Durable medical equipment First \$[155] of Medicare Approved Amounts*  Remainder of Medicare Approved Amounts	100%	\$0	\$0
	\$0	\$0	\$[155] (Part B deductible)
	80%	20%	\$0

## OTHER BENEFITS - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT			
COVERED BY MEDICARE			
Medically necessary emergency			
care services beginning during			
the first 60 days of each trip			
outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime	20% and amounts over
		maximum benefit of	the \$50,000 lifetime
		\$50,000.	maximum.

MSOC2010ARB Effective: [06-01-2010] Page 23 of 26

## **PLAN N**

## MEDICARE (PART A) - HOSPITAL SERVICES - PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semiprivate room and board, general nursing and miscellaneous services and			
supplies First 60 days 61 <sup>st</sup> thru 90 <sup>th</sup> day 91 <sup>st</sup> day and after: — While using 60 lifetime	All but \$[1100] All but \$[275] a day	\$[1100] (Part A deductible) \$[275] a day	\$0 \$0
reserve days  — Once lifetime reserve days are used:	All but \$[550] a day	\$[550] a day	\$0
Additional 365 days      Beyond the additional	\$0	100% of Medicare eligible expenses	\$0**
365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days 21 <sup>st</sup> thru 100 <sup>th</sup> day 101 <sup>st</sup> day and after	All approved amounts All but \$[137.50] a day	\$0 Up to \$[137.50] a day \$0	\$0 \$0 All costs
BLOOD First 3 pints Additional amounts	\$0 100%	3 pints	\$0 \$0
HOSPICE CARE  You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited co- payment/ coinsurance for out-patient drugs and inpatient respite care	Medicare co-payment/coinsurance	\$0

<sup>\*\*</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

MSOC2010ARB Effective: [06-01-2010] Page 24 of 26

## **PLAN N**

## MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR

\*Once you have been billed \$[155] of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES – IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment,			
First \$[155] of Medicare Approved Amounts*	\$0	\$0	\$[155] (Part B deductible)
Remainder of Medicare Approved Amounts	Generally 80%	Balance, other than up to \$[20] per office visit and up to \$[50] per emergency visit. The co-payment of up to \$[50] is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.	Up to \$[20] per office visit and up to \$[50] per emergency visit. The copayment of up to \$[50] is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.
PART B EXCESS CHARGES (Above Medicare Approved			
Amounts)	\$0	\$0	All costs
BLOOD First 3 pints Next \$[155] of Medicare	\$0	All costs	\$0
Approved Amounts* Remainder of Medicare Approved	\$0	\$0	\$[155] (Part B deductible)
Amounts	80%	20%	\$0
CLINICAL LABORATORY SERVICES - TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

(continued)

MSOC2010ARB Effective: [06-01-2010] Page 25 of 26

## PLAN N PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE  MEDICARE APPROVED  SERVICES  — Medically necessary skilled care services and medical supplies  — Durable medical equipment First \$[155] of Medicare Approved Amounts* Remainder of Medicare Approved Amounts	100%	\$0	\$0
	\$0	\$0	\$[155] (Part B deductible)
	80%	20%	\$0

## OTHER BENEFITS - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL – NOT			
COVERED BY MEDICARE			
Medically necessary emergency			
care services beginning during			
the first 60 days of each trip			
outside the USA			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime	20% and amounts over
		maximum benefit of	the \$50,000 lifetime
		\$50,000.	maximum.

MSOC2010ARB Effective: [06-01-2010] Page 26 of 26

SERFF Tracking Number: IASL-126598127 State: Arkansas
Filing Company: State Mutual Insurance Company State Tracking Number: 45578

Company Tracking Number: MS 2010 AR FORMS

TOI: MS081 Individual Medicare Supplement - Sub-TOI: MS081.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

#### Rate/Rule Schedule

Schedule Document Name: Affected Form Rate Rate Action Information: Attachments

Item Numbers: Action:\*

Status: (Separated with

commas)

Approved Direct Rate Sheets MSMSDAI2010A New

05/25/2010

MSMSDBI2010A

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R,

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MSMSDCI2010A

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MSMSDDI2010A

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MSMSDFI2010A

R,

MSMSDRI2010A

R,

MSMSDGI2010A

R,

MSMSDMI2010A

R,

MSMSDNI2010A

R

Approved Brokerage Rate Sheets MSMSAI2010AR, New

05/25/2010 MSMSBI2010AR,

MSMSCI2010AR, MSMSDI2010AR, MSMSFI2010AR, MSMSRI2010AR, MSMSGI2010AR,

I2010AR,

Direct Rates.pdf

**Brokerage** 

Rates.pdf

SERFF Tracking Number: IASL-126598127 State: Arkansas

Filing Company: State Mutual Insurance Company State Tracking Number: 45578

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

MSMSMI2010AR

,

MSMSNI2010AR

#### **Gross Annual Premiums**

# **State Mutual Insurance Company**

Medicare Supplement Policy 2010 Direct Standardized Plan A

Issue		
Age	Preferred	Standard
All	1,178	1,309

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **State Mutual Insurance Company**

Medicare Supplement Policy 2010 Direct Standardized Plan B

Issue		
Age	Preferred	Standard
All	1,376	1,528

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **State Mutual Insurance Company**

Medicare Supplement Policy 2010 Direct Standardized Plan C

Issue		
Age	Preferred	Standard
All	1,660	1,844

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **State Mutual Insurance Company**

Medicare Supplement Policy 2010 Direct Standardized Plan D

Issue		
Age	Preferred	Standard
All	1,442	1,602

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **State Mutual Insurance Company**

Medicare Supplement Policy 2010 Direct Standardized Plan F

Issue		
Age	Preferred	Standard
All	1,699	1,888

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **State Mutual Insurance Company**

Medicare Supplement Policy 2010 Direct Standardized Plan High F

lss	ue		
Ag	e	Preferred	Standard
A	II	669	743

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **State Mutual Insurance Company**

Medicare Supplement Policy 2010 Direct Standardized Plan G

Issue		
Age	Preferred	Standard
All	1,449	1,610

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **State Mutual Insurance Company**

Medicare Supplement Policy 2010 Direct Standardized Plan M

Issue		
Age	Preferred	Standard
All	1,298	1,442

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **State Mutual Insurance Company**

Medicare Supplement Policy 2010 Direct Standardized Plan N

Issue		
Age	Preferred	Standard
All	1,189	1,322

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **Admiral Life Insurance Company of America**

Medicare Supplement Policy 2010 Standardized Plan A

l:	ssue		
	Age	Preferred	Standard
	All	1,178	1,309

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **Admiral Life Insurance Company of America**

Medicare Supplement Policy 2010 Standardized Plan B

Issue		
 Age	Preferred	Standard
 All	1,376	1,528

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **Admiral Life Insurance Company of America**

Medicare Supplement Policy 2010 Standardized Plan C

	Issue		
	Age	Preferred	Standard
-	All	1,660	1,844

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **Admiral Life Insurance Company of America**

Medicare Supplement Policy 2010 Standardized Plan D

Is	sue		
	\ge	Preferred	Standard
	All	1,442	1,602

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **Admiral Life Insurance Company of America**

Medicare Supplement Policy 2010 Standardized Plan F

	Issue		
	Age	Preferred	Standard
_	All	1,699	1,888

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **Admiral Life Insurance Company of America**

Medicare Supplement Policy 2010 Standardized Plan High F

Issue		
Age	Preferred	Standard
All	669	743

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **Admiral Life Insurance Company of America**

Medicare Supplement Policy 2010 Standardized Plan G

Issue		
Age	Preferred	Standard
All	1,449	1,610

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **Admiral Life Insurance Company of America**

Medicare Supplement Policy 2010 Standardized Plan M

Issue		
Age	Preferred	Standard
All	1,298	1,442

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

#### **Gross Annual Premiums**

# **Admiral Life Insurance Company of America**

Medicare Supplement Policy 2010 Standardized Plan N

Issue		
Age	Preferred	Standard
All	1,189	1,322

There is no modal loading.

<u>Arkansas</u>	
722	1.05
72002, 72053, 72065, 72076,	
72078, 72099, 72103, 72113-	
72120, 72124, 72135, 72142,	
72164, 72180, 72183, 72190,	
72198, 72199	1.05
All other zip codes beginning	
with 720 and 721	1.00
Rest of State	0.89

SERFF Tracking Number: IASL-126598127 State: Arkansas
Filing Company: State Mutual Insurance Company State Tracking Number: 45578

Company Tracking Number: MS 2010 AR FORMS

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

# **Supporting Document Schedules**

Item Status: Status

Date:

05/25/2010

Satisfied - Item: Flesch Certification Accepted for Informational

**Purposes** 

**Comments:** 

Attachment:

Flesch Cert - IA BOTH.pdf

Item Status: Status

Date:

Satisfied - Item: Application Approved 05/25/2010

**Comments:** 

Included on the forms tab.

Item Status: Status

Date:

Satisfied - Item: Outline of Coverage Approved 05/25/2010

Comments:

Outlines included in the forms tab.

Item Status: Status

Date:

Satisfied - Item: Explanation of Variability Approved 05/25/2010

**Comments:** 

This document explains variable situations that could occur when the Amendement to Application form (MS-ATA) is used.

Attachment:

Variable Lang MS-ATA.pdf

Item Status: Status

Date:

SERFF Tracking Number: IASL-126598127 State: Arkansas State Tracking Number: 45578

Filing Company: State Mutual Insurance Company

MS08I Individual Medicare Supplement -TOI: Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

MS 2010 AR FORMS

Product Name: MS 2010 AR Forms MS 2010 AR Forms/ Project Name/Number:

Letter of Authorization Satisfied - Item: Accepted for Informational 05/25/2010

**Purposes** 

Comments:

Company Tracking Number:

Attachment:

2010 03 SM IAS Authorization Letter.pdf

# READABILITY COMPLIANCE CERTIFICATION

#### Name and Address of Insurer:

State Mutual Insurance Company One State Mutual Drive Rome, Georgia 30161

I hereby certify that the Flesch Reading Ease Test Score of the forms listed below is as follows:

TYPE/TITLE OF FORM	FORM NUMBERS	FLESCH SCORE
Medicare Supplement Policy – Plan A Medicare Supplement Policy – Plan B Medicare Supplement Policy – Plan C Medicare Supplement Policy – Plan D Medicare Supplement Policy – Plan F Medicare Supplement Policy – Plan High F Medicare Supplement Policy – Plan G Medicare Supplement Policy – Plan M Medicare Supplement Policy – Plan N	MSMSAI2010AR; MSMSDAI2010AR MSMSBI2010AR; MSMSDBI2010AR MSMSCI2010AR; MSMSDCI2010AR MSMSDI2010AR; MSMSDDI2010AR MSMSDI2010AR; MSMSDDI2010AR MSMSFI2010AR; MSMSDFI2010AR MSMSRI2010AR; MSMSDRI2010AR MSMSGI2010AR; MSMSDGI2010AR MSMSMI2010AR; MSMSDMI2010AR MSMSNI2010AR; MSMSDNI2010AR MSMSNI2010AR; MSMSDNI2010AR	50.0 50.1 50.2 50.0 50.2 50.7 50.2 50.5 51.1
Medicare Supplement Application	IVISAPPZUTUAK	Scored as a part of the policy.

The type size of the text is at least 10-pointed leaded.

I also certify to the best of my knowledge and belief that the form is in compliance with the Insurance Code and with all other applicable requirements of the Insurance Department in this state.

President

Sih 21. Jungs

Date: April 13, 2010

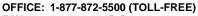
State Mutual Form: MS-ATA

Section	on A Proposed Insured Information					
Incorr	ect, Misspelled or Blank Name EXAMPLE: Jane Smyth is changed to Jayne Smith					
Incorr	ect, Misspelled or Blank Resident Address - EXAMPLE: Changed from 1st Street to 1st Avenue					
	Incorrect Telephone Number – EXAMPLE: Changed from 000-00-0000 to 123-45-7890 Incorrect, Misspelled or Blank City – EXAMPLE: Janesville is changed to Jonesville Incorrect, Misspelled or Blank State – Residence State: EXAMPLE:YY is changed to XX Incorrect or Blank Zip Code – Zip Code: EXAMPLE: 12345 is changed to 12346 Incorrect or Blank Date of Birth – EXAMPLE: Date of Birth: 08/08/19XX					
	rect or Blank Current Age – EXAMPLE: Age is changed from 65 to 66					
	rect or Blank Sex – SEX: Male					
IIICOII	SEX: Female					
Incorr						
	rect, Incomplete or Blank Social Security Number – EXAMPLE: Social Security Number: 123-45-1234					
	rect, Incomplete or Blank Medicare Number – EXAMPLE: Medicare Claim Number: 123456780A					
	rect, Incomplete Email address – EXAMPLE: <u>Jayne.Smith@network</u> changed to <u>JSmith@network.com</u>					
Incon	ect, Incomplete or Blank - Height and Weight					
Secti	on B Plan and Premium Information					
	rect, or Blank - Plan EXAMPLE: Plan A changed to PLAN D					
	rect, Incomplete or Blank Requested Effective Date: EXAMPLE: 08/01/2009					
	ect, Incomplete of Blank Requested Effective Bate. EXAMPLE: 00/01/2009					
	rect, or Blank – Initial Bank Draft EXAMPLE: Issue Date changed to Effective Date					
IIICOII	ect, or Blank Payment Mode: EXAMPLE: Annual changed to Semi-Annual premium					
Secti	on C – Eligibility Questions					
Incom	nplete, incorrect or left blank					
1. Ha	ve you used tobacco in any form in the past 12 months? ANSWER: Yes   No					
2. Are	e you covered under Medicare Part A? ANSWER: Yes 🗌 No 🗌					
lf	YES, what is your Part A effective date? EXAMPLE 08-15-2010					
If	NO, what is your eligibility date? EXAMPLE 08-15-2010					
3. Are	e you covered under Medicare Part B? ANSWER: Yes 🗌 No 🗌					
If `	YES, what is your Part A effective date? EXAMPLE 08-15-2010					
	NO, what is your eligibility date? EXAMPLE 08-15-2010					
4. Are	you applying during a guaranteed issue period? (If YES please attach proof of eligibility).					
AN	SWER Yes ☐ No ☐					
	on D Health Questions - This Section is not completed if the applicant is applying during an open					
	Iment or guaranteed issue period.					
Incom	plete, incorrect or left blank					
4	Are you currently hospitalized or confined to a nursing facility; or, are you bedridden or confined to a wheelchair					
١.						
	ANSWER Yes  No					
2.	Have you been diagnosed with emphysema, Chronic Obstructive Pulmonary Disease (COPD) or other chronic pulmonary disorders? ANSWER Yes $\square$ No $\square$					
3.	Have you been diagnosed with Parkinson's Disease, Systemic Lupus, Myasthenia Gravis, Multiple or Lateral					
J.	Sclerosis, Osteoporosis with fractures, Cirrhosis or kidney disease requiring dialysis? ANSWER Yes \( \) No \( \)					

4.	Have you been diagnosed with Alzheimer's Disease, Senile Dementia, or any other cognitive disorder?
	ANSWER Yes No
5.	Have you been diagnosed with or treated for Acquired Immune Deficiency Syndrome (AIDS) or AIDS Related Complex (ARC)? ANSWER Yes   No
	If you have diabetes, do you have any of the following conditions: diabetic retinopathy, peripheral vascular disease, neuropathy, any heart condition (including high blood pressure), or kidney disease? If you do <b>not</b> have diabetes, this question should be answered "NO." ANSWER Yes $\square$ No $\square$
	Do you have diabetes that has ever required more than 50 units of insulin daily? ANSWER Yes \subseteq No \subseteq
6.	Within the past two years have you been treated for or been advised by a physician to have treatment for internal cancer, alcoholism, drug abuse, mental or nervous disorder requiring psychiatric care or have you had any amputation caused by disease? ANSWER Yes $\square$ No $\square$
7.	Within the past two years have you been treated for or been advised by a physician to have treatment for heart attack, heart, coronary or carotid artery disease (not including high blood pressure), peripheral vascular disease, congestive heart failure or enlarged heart, stroke, transient ischemic attacks (TIA) or heart rhythm disorders? ANSWER Yes $\square$ No $\square$
	Within the past two years have you been treated for degenerative bone disease, crippling/disabling or rheumatoid arthritis or have you been advised to have a joint replacement? ANSWER Yes \[ \] No \[ \]
8.	Have you been advised by a physician that surgery may be required within twelve (12) months for cataracts? ANSWER Yes $\square$ No $\square$
9.	Have you been advised by a physician to have surgery, medical tests, treatment or therapy that has not been performed? ANSWER Yes ☐ No ☐
	Have you been hospital confined three or more times in the last two years? ANSWER Yes \( \Brace \) No \( \Brace \)
10.	Have you had an organ transplant or been advised by a physician to have an organ transplant?
	ANSWER Yes No
Sectio	n E Medication History - This Section is not completed if the applicant is applying during open enrollment
or gua	ranteed issue period.
Are yo	blete, incorrect or left blank u taking or have you taken any prescription or over-the-counter medications within the past 12 months? ER: Yes ☐ No ☐
	plete, incorrect or left blank , please list the drug(s) and the condition(s) below. Attach a separate sheet if needed.
EXAM	PLE
	Medication Name: Zestril  Date Originally Prescribed: October 2006
	Dosage and Frequency: 10 mg, once daily
	Diagnosis/Condition: High Blood Pressure
SECTI Incomp	ON F. Delete, incorrect or left blank
Dort II	Medical Cavarage Penlacement Incorrect Incorrelate or Plants Penlacement Information
 	Medical Coverage Replacement - Incorrect, Incomplete or Blank Replacement Information ncorrect, Incomplete or left blank: Did you turn age 65 in the last 6 months? ANSWER: ☐ Yes ☐ No ncorrect, Incomplete or left blank: Did you enroll in Medicare Part B in the last 6 months? ANSWER: ☐ Yes ☐ No ncorrect, Incomplete or left blank: If yes, what is the effective date? EXAMPLE: 08/01/2000
	2. Are you covered for medical assistance through the state Medicaid program? NOTE TO APPLICANT: If you are participating in a "Spend-Down Program" and have not met your "Share of Cost" please answer NO to this question. ANSWER ☐ Yes ☐ No
	If yes,  (a) Will Medicaid pay your premiums for this Medicare supplement policy? ANSWER   Yes No

	(b) Do you receive any benefits from Medicaid OTHER THAN payments toward your Medicare Part B premium? <b>ANSWER</b> ☐ Yes ☐ No
3.	If you had coverage from any Medicare plan other than original Medicare within the past 63 days (for example, a Medicare Advantage plan, or a Medicare HMO or PPO), <b>ANSWER:</b> Yes  No
	(a) Name of Company EXAMPLE ABC Insurance Plan Type & Policy/Certificate No. Left Blank EXAMPLE: Plan A Policy # 123456
	Company telephone number Left Blank EXAMPLE (800) 789-1234
	Coverage Dates Left Blank EXAMPLE: Start Date 05/11/2005 End Date 05/11/2011
	<ul> <li>(b) If you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare supplement policy? ANSWER: ☐ Yes ☐ No</li> <li>(c) Reason for termination/disenrollment? Left Blank</li> <li>(d) Planned date of termination/disenrollment? Left Bland</li> <li>(e) Was this your first time in this type of Medicare plan? ANSWER: ☐ Yes ☐ No</li> </ul>
	<ul><li>(f) Did you drop a Medicare supplement policy to enroll in the Medicare Plan?</li><li>ANSWER: ☐ Yes ☐ No</li></ul>
	(g) Is your former Medicare Supplement or Medicare Select policy/certificate still available? <b>ANSWER:</b> ☐ Yes ☐ No
4.	Do you have another Medicare supplement policy in force? <b>ANSWER:</b>
	<ul> <li>(a) Name of company Left Blank EXAMPLE: ABC Ins Co. Plan Type &amp; Policy/Certificate No. Left Blank EXAMPLE: Plan A Company Telephone Number Left Blank EXAMPLE 333-333-3333 Issue Date Left Blank EXAMPLE: 03/31/2010</li> <li>(b) Do you intend to replace your current Medicare supplement or Medicare select policy/certificate with this policy? ANSWER: ☐ Yes ☐ No</li> <li>(c) Indicate termination date Left Blank EXAMPLE: 03/31/2010</li> </ul>
5.	Have you had coverage under any other health insurance within the past 63 days? (For example, an employer, union, or individual plan) <b>ANSWER:</b> Yes  No
	(a) Name of company Left Blank Example: ABC Ins Co. Plan Type & Certificate/ Policy Number Left Blank Example: MedSup/Policy, Certificate# 123456 Company telephone number Left Blank EXAMPLE: (800) 123-4567 Coverage Dates: Left Blank EXAMPLE Date started 08/01-1998 - Dated ended 07/31/2011
	(b) Reason for termination/disenrollment? Left Blank (c) Planned date of termination/disenrollment? Left Blank <b>FXAMPLF 05/11/2011</b>

<u>Authorization and Certification</u> Signature and/or date left blank





FAX: 1-727-373-4575

March 5, 2010

Ms. Darcey Shaffer, FLMI, ACS Compliance Manager Insurance Administrative Solutions, L.L.C. 8545 126<sup>th</sup> Avenue North, Suite 200 Largo, Florida 33773-1502

Re: Life and Health Filings for Rate Increases, Forms and Reporting Requirements for State Mutual Insurance Company

Dear Ms. Shaffer:

This letter authorizes Insurance Administrative Solutions, L.L.C. to file on behalf of State Mutual Insurance Company, rate increases, forms and reporting requirements for the Company's Life and Health Insurance Policies with the State Insurance Departments. Insurance Administrative Solutions, L.L.C. may correspond with the State Insurance Departments regarding any questions they may have concerning the filings.

A copy of this letter is as valid as the original. This authorization will be valid for twelve months from the date of this letter.

Sincerely,

Rick A. Gordon

**Executive Vice President** 

Like a. Much

SERFF Tracking Number: IASL-126598127 State: Arkansas
Filing Company: State Mutual Insurance Company State Tracking Number: 45578

Company Tracking Number: MS 2010 AR FORMS

TOI: MS081 Individual Medicare Supplement - Sub-TOI: MS081.001 Plan A 2010

Standard Plans 2010

Product Name: MS 2010 AR Forms
Project Name/Number: MS 2010 AR Forms/

# **Superseded Schedule Items**

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Creation Date:	Schedule	Schedule Item Name	Replacement Creation Date	Attached Document(s)
05/10/2010	Form	Medicare Supplement PlanG	05/25/2010	MSMSGI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan M	05/25/2010	MSMSMI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan N	05/25/2010	MSMSNI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan G	05/10/2010	MSMSDGI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement PlanG	05/10/2010	MSMSGI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan A	05/25/2010	MSMSDAI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan B	05/25/2010	MSMSDBI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan C	05/25/2010	MSMSDCI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan F	05/25/2010	MSMSDFI2010AR.pdf (Superceded)

SERFF Tracking Number: IASL-126598127 State: Arkansas Filing Company: State Mutual Insurance Company State Tracking Number: 45578

Company Tracking Number: MS 2010 AR FORMS

TOI:

MS08I Individual Medicare Supplement -Sub-TOI: MS08I.001 Plan A 2010

Standard Plans 2010

MS 2010 AR Forms Product Name: MS 2010 AR Forms/ Project Name/Number:

05/03/2010	Form	Medicare Supplement High Deductible Plan F	05/25/2010	MSMSDRI2010AR.pdf (Superceded)
05/10/2010	Form	Medicare Supplement Plan G	05/25/2010	MSMSDGI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan M	05/25/2010	MSMSDMI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan N	05/25/2010	MSMSDNI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan D	05/25/2010	MSMSDDI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan A	05/25/2010	MSMSAI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan B	05/25/2010	MSMSBI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan C	05/25/2010	MSMSCI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan D	05/25/2010	MSMSDI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement Plan F	05/25/2010	MSMSFI2010AR.pdf (Superceded)
05/03/2010	Form	Medicare Supplement High Deductible Plan F	05/25/2010	MSMSRI2010AR.pdf (Superceded)

# STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN G THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:	
POLICY NUMBER:	ISSUE AGE:	
STATE OF ISSUE:	MODE AT ISSUE:	
MODAL PREMIUM:	PREMIUM TERM:	
UNDERWRITING CLASS:		
***************************************		

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN G

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

**Calendar Year** means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### BENEFIT PROVISIONS

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "G"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for one hundred percent (100%) of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

**Medically Necessary Emergency Care in a Foreign Country:** Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### **GENERAL POLICY PROVISIONS CONTINUED**

ELECTRONIC CLAIM FILING PROCESS: Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insuranc	ce Company by its [President] [and] [Secretary.]
[Signature]	[Signature]

[President] [Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN M THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857 [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
************************	***************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN M

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### BENEFIT PROVISIONS

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "M"

**Medicare Part A Deductible:** Coverage for fifty percent (50%) of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for post-hospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### GENERAL POLICY PROVISIONS CONTINUED

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN N THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

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Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN N

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Copayment** is the fixed amount the Policy will not pay for specified Medicare Part B expenses after the Medicare Part B Deductible has been met. This Policy Copayment will change in accordance with applicable law and regulation. You are responsible to pay the Policy Copayments.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

#### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible and copayment amounts described below. You are responsible to pay:

- the lesser of the Policy Copayment or the Medicare Part B coinsurance/copayment for each covered health care provider office visit (including visits to medical specialists); and
- the lesser of the Policy Copayment or the Medicare Part B coinsurance/copayment for each covered emergency room visit. The emergency room copayment will be waived if You are admitted to any Hospital and the emergency room visit is subsequently covered as a Medicare Part A expense.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "N"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for post-hospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

#### **GENERAL POLICY PROVISIONS CONTINUED**

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

#### GENERAL POLICY PROVISIONS CONTINUED

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN G THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857] Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
*******************	**************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN G

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### BENEFIT PROVISIONS

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "G"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for one hundred percent (100%) of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

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We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

GENERAL POLICY PROVISIONS CONTINUED

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**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

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This Policy is signed for State Mutual Insurar	nce Company by its [President] [and] [Secretary.]
[Signature]	[Signature]

[President] [Secretary]

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## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN G THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

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# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
************************	***************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN G

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

**Calendar Year** means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### BENEFIT PROVISIONS

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "G"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for one hundred percent (100%) of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

**Medically Necessary Emergency Care in a Foreign Country:** Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**GENERAL POLICY PROVISIONS CONTINUED** 

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insuranc	e Company by its [President] [and] [Secretary.]
[Signature]	[Signature]

[President] [Secretary]

### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN A THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10851] [Clearwater, Florida 33757-8851] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN A

### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

### **GENERAL POLICY PROVISIONS CONTINUED**

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[President]	[Secretary]

### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN B THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8851] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
********************************	*******************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN B

### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

### Additional Benefits For Plan "B"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**GENERAL POLICY PROVISIONS CONTINUED** 

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits Provision.

This Policy is signed for State Mutual Insuran	ce Company by its [President] [and] [Secretary.]
[Signature]	[Signature]
[President]	[Secretary]

### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN C THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8851] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	***************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN C

### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

#### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

### Additional Benefits For Plan "C"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### GENERAL POLICY PROVISIONS CONTINUED

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]

1. 3	[Signature]
[President]	[Secretary]

### STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN F THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857] Clearwater, Florida 33757-8857] [877-872-5500]

### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8851] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	**************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN F

### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

### Additional Benefits For Plan "F"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

#### Additional Benefits For Plan "F" Continued

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for all of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, IP.O. Box 10811 Clearwater, Florida 33757-88111.

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

#### GENERAL POLICY PROVISIONS CONTINUED

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insuranc	ce Company by its [President] [and] [Secretary.]
[Signature]	[Signature]
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – HIGH DEDUCTIBLE PLAN F THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY CONTAINS AN ANNUAL DEDUCTIBLE THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY HIGH DEDUCTIBLE PLAN F

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

**Hospitalized** or **Hospitalization** means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

#### **DEFINITIONS CONTINUED**

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

#### The benefits paid under this Policy will not duplicate benefits paid by Medicare.

Your Policy has an annual deductible that You must pay before any benefits are payable under the Policy. This deductible consists of Your out-of-pocket expenses, other than premiums, for services covered under the Policy. The annual deductible is in addition to any other specific deductibles stated in the Policy. The amount of the deductible is adjusted annually by the Secretary of the United States Department of Health and Human Services to reflect changes in the Consumer Price index.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For High Deductible Plan "F"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

#### Additional Benefits For High Deductible Plan "F" Continued

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for all of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, IP.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

#### GENERAL POLICY PROVISIONS CONTINUED

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us, Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

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**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Co	ompany by its [President] [and] [Secretary.]
[Signature]	[Signature]
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN G THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

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[P.O. Box 10857] Clearwater, Florida 33757-8857] [877-872-5500]

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This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:	
POLICY NUMBER:	ISSUE AGE:	
STATE OF ISSUE:	MODE AT ISSUE:	
MODAL PREMIUM:	PREMIUM TERM:	
UNDERWRITING CLASS:		
***************************************		

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN G

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

**Calendar Year** means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### BENEFIT PROVISIONS

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "G"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for one hundred percent (100%) of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

**Medically Necessary Emergency Care in a Foreign Country:** Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

## MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

GENERAL POLICY PROVISIONS CONTINUED

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]

[President] [Secretary]

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## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN M THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:	
POLICY NUMBER:	ISSUE AGE:	
STATE OF ISSUE:	MODE AT ISSUE:	
MODAL PREMIUM:	PREMIUM TERM:	
UNDERWRITING CLASS:		
***************************************		

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN M

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### BENEFIT PROVISIONS

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "M"

**Medicare Part A Deductible:** Coverage for fifty percent (50%) of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision

**GENERAL POLICY PROVISIONS CONTINUED** 

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]

[Signature]	[-3
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN N THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

## THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:	
POLICY NUMBER:	ISSUE AGE:	
STATE OF ISSUE:	MODE AT ISSUE:	
MODAL PREMIUM:	PREMIUM TERM:	
UNDERWRITING CLASS:		
***************************************		

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN N

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Copayment** is the fixed amount the Policy will not pay for specified Medicare Part B expenses after the Medicare Part B Deductible has been met. This Policy Copayment will change in accordance with applicable law and regulation. You are responsible to pay the Policy Copayments.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

#### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible and copayment amounts described below. You are responsible to pay:

- 1. the lesser of the Policy Copayment or the Medicare Part B coinsurance/copayment for each covered health care provider office visit (including visits to medical specialists); and
- the lesser of the Policy Copayment or the Medicare Part B coinsurance/copayment for each covered emergency room visit. The emergency room copayment will be waived if You are admitted to any Hospital and the emergency room visit is subsequently covered as a Medicare Part A expense.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "N"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for post-hospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

#### **GENERAL POLICY PROVISIONS CONTINUED**

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

#### **GENERAL POLICY PROVISIONS CONTINUED**

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN D THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8851] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
*************************	****************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN D

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "D"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### GENERAL POLICY PROVISIONS CONTINUED

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]
[President]	[Secretary]

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN A THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN A

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

**Hospitalized** or **Hospitalization** means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Signature]	[Signature]	
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[President]	[Secretary]	

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN B THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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#### **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN B

#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10851] [Clearwater, Florida 33757-8851] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

**Hospitalized** or **Hospitalization** means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

#### **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "B"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

### MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section:
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits Provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary		
[Signature]	[Signature]	
[President]	[Secretary]	

## STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN C THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE – PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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## POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN C

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

#### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

# **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "C"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

#### **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Ginnature]

[Olgifature]	[Signature]
[President]	[Secretary]

# STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN D THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

#### NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

#### POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

# THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

#### **GUARANTEED RENEWABLE FOR LIFE – PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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## POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	****************

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN D

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

**Calendar Year** means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

# **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "D"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medically Necessary Emergency Care in a Foreign Country:** Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

## **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Company by its [President] [and] [Secretary.]

[Qianatura]

[Signature]	[Oignature]
[President]	[Secretary]

# STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – PLAN F THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

## NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

## POLICY EFFECTIVE DATE AND CONSIDERATION

We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

## **GUARANTEED RENEWABLE FOR LIFE - PREMIUMS SUBJECT TO CHANGE**

This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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## POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
*************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY PLAN F

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

Hospitalized or Hospitalization means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

#### **DEFINITIONS CONTINUED**

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

The benefits paid under this Policy will not duplicate benefits paid by Medicare.

# **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

#### Additional Benefits For Plan "F"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

#### Additional Benefits For Plan "F" Continued

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for all of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1.

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

# **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment. A grace period does not apply if You cancel Your Policy.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance C	Company by its [President] [and] [Secretary.]
[Signature]	[Signature]
[President]	[Secretary]

# STATE MUTUAL INSURANCE COMPANY [Rome, Georgia 30162]

# MEDICARE SUPPLEMENT INSURANCE POLICY – HIGH DEDUCTIBLE PLAN F THIS IS A LEGAL CONTRACT BETWEEN YOU AND US READ YOUR POLICY CAREFULLY

This Policy provides benefits to supplement hospital and medical coverage of Medicare. Only persons eligible for Medicare may apply for this Policy. In this Policy, "You" and "Your" means the Insured named on the application and shown on the Policy Schedule. "We," "Our" and "Us" means State Mutual Insurance Company.

## NOTICE TO BUYER. THIS POLICY MAY NOT COVER ALL OF YOUR MEDICAL EXPENSES.

**IMPORTANT NOTICE:** Issuance of this Medicare Supplement Insurance Policy is based on Your answers to the questions on Your application. A copy of the application is attached. Omissions or misstatements on the application could cause Your claim to be denied or Your Policy to be rescinded. If, for any reason, Your answers are incorrect, contact Us immediately at Our Medicare Supplement Administrative Office at:

[P.O. Box 10857 Clearwater, Florida 33757-8857] [877-872-5500]

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We have issued this Policy in consideration of the payment of premium and the statements made on the application. The application is attached to and made a part of this Policy. The term of this Policy begins at 12:01 A.M. Standard Time, at the place where You reside, on the Policy Effective Date shown on the Policy Schedule. It ends at 12:00 o'clock midnight, Standard Time, at the place where You reside, on the day before Your premium is due. The date Your premium is due is determined by the mode of payment. The mode of payment for the original term of the Policy is shown on the Policy Schedule.

#### THIRTY DAY RIGHT TO EXAMINE AND RETURN POLICY

Please read Your Policy carefully. If, for any reason, You are not satisfied, You may return Your Policy to Us within thirty (30) days after receiving it. If returned, the Policy will be void from its beginning and any premium paid will be refunded, less any claims paid.

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This Policy is renewable as long as You live, provided You continue to pay premiums when due. At no time while You continue Your Policy in force, may We place any restrictive riders on Your coverage. The premium may change on any premium due date if a new table of rates is applicable to the Policy. The change in the table of rates will apply to all covered persons in the same class. Class is defined as underwriting class, state and zip code of residence. We will give You the advance written notice required by Your state prior to any premium change.

# THIS POLICY CONTAINS AN ANNUAL DEDUCTIBLE THIS POLICY DOES NOT CONTAIN A PRE-EXISTING CONDITION LIMITATION THIS IS A NON-PARTICIPATING POLICY

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APPLICATION	

#### POLICYHOLDER INFORMATION

For support and information regarding certificate terms, premium payments, claims processing and payment, contact us at:

Medicare Supplement Administration [P. O. Box 10857] [Clearwater, Florida 33757-8857] [1-877-815-8877]

For your information, the following is the name, address and telephone number of your agent:

[Mr. Fred Smith] [123 First Street] [Anywhere, USA 12345] [1-555-555-1234]

The Arkansas Insurance Department can be contacted at:

Arkansas Insurance Department Consumer Services 1200 West Third Street Little Rock, Arkansas 72201-1904 1-501-371-2640

Toll Free Consumer Information Telephone Number 1-800-852-5494

# **POLICY SCHEDULE**

INSURED:	POLICY EFFECTIVE DATE:
POLICY NUMBER:	ISSUE AGE:
STATE OF ISSUE:	MODE AT ISSUE:
MODAL PREMIUM:	PREMIUM TERM:
UNDERWRITING CLASS:	
***************************************	

TYPE OF COVERAGE: MEDICARE SUPPLEMENT POLICY HIGH DEDUCTIBLE PLAN F

#### **DEFINITIONS**

**Benefit Period** means the period as determined by Medicare which begins on the date, You are first confined in a Hospital. It ends following a period of sixty (60) consecutive days during which You have not been confined in a Hospital or a Skilled Nursing Facility.

Calendar Year means the period of time beginning on January 1 and ending on December 31 of that same year.

**Coinsurance Amount** means the part of Medicare Eligible Expenses You have to pay. It does not include Part A or Part B deductible amounts.

**Emergency Care** means care needed immediately because of an Injury or an illness of sudden and unexpected onset.

**Hospital** means a hospital that is approved, or eligible to be approved to receive payments from Medicare and is accredited by the Joint Commission on Accreditation of Hospitals.

**Hospitalized** or **Hospitalization** means being confined in a Hospital on an inpatient basis.

**Immediate Family** means Your spouse; parents; grandparents; children; or siblings, and their spouses.

**Injury** means a bodily injury which is the direct result of an accident and independent of all other causes.

**Lifetime Inpatient Reserve Days** means a total of sixty (60) extra days in the Hospital provided to You by Medicare. These reserve days must be used if You are Hospitalized for more than ninety (90) days in a Benefit Period, unless previously used. When a lifetime reserve day is used, it is subtracted from the number of days You have left.

**Medicaid** means the medical assistance program under Title XIX of the Social Security Amendment of 1965, as then constituted or later amended.

**Medically Necessary** means a service or supply that is recognized by Medicare as necessary to diagnose or treat an Injury or Sickness and is: (1) prescribed by a Physician; (2) consistent with the diagnosis and treatment of the Injury or Sickness; (3) in accordance with the generally accepted standards or medical practice; and (4) not solely for the convenience of You or the Physician.

**Medicare** means the Health Insurance for the Aged Act, Title XVIII of the Social Security Amendment of 1965, as then constituted or later amended.

**Medicare Eligible Expenses** means expenses of the kinds covered by Medicare Parts A and B, to the extent recognized as reasonable and Medically Necessary by Medicare.

**Medicare Part A Initial Deductible** means the fixed amount Medicare does not pay during the first sixty (60) days of Hospital confinement in a Benefit Period. This amount is set each year by Medicare. Medicare does not pay this amount.

**Medicare Part B Deductible** means the fixed amount You must pay each calendar year before Medicare starts paying Part B expenses. This amount is set each year by Medicare. Medicare does not pay this amount. A Calendar Year begins on January 1 and ends on December 31.

**Physician** means any practitioner of the healing arts acting within the scope of his/her license. It does not include You or any member of Your Immediate Family.

**Policy Effective Date** means the effective date of this Policy and is shown on the Policy Schedule. The Policy Effective Date is not the date You signed the application for coverage.

**Sickness** means illness or disease which first manifests itself after the Policy Effective Date and while this Policy is in force.

#### **DEFINITIONS CONTINUED**

**Skilled Nursing Facility** means an institution licensed as such by the state in which it is located and is operating within the scope and intent of its license. It does not include a facility or any of its sections which is primarily a place for drug addicts, alcoholics, or persons suffering from mental disease.

#### **BENEFIT PROVISIONS**

We will pay only the following Medicare Eligible Expenses not paid by Medicare. Benefits are only paid to the extent specified in this provision.

# The benefits paid under this Policy will not duplicate benefits paid by Medicare.

Your Policy has an annual deductible that You must pay before any benefits are payable under the Policy. This deductible consists of Your out-of-pocket expenses, other than premiums, for services covered under the Policy. The annual deductible is in addition to any other specific deductibles stated in the Policy. The amount of the deductible is adjusted annually by the Secretary of the United States Department of Health and Human Services to reflect changes in the Consumer Price index.

## **Basic (Core) Benefits**

Coverage of Part A Medicare Eligible Expenses for Hospitalization to the extent not covered by Medicare from the sixty first (61<sup>st</sup>) day through the ninetieth (90<sup>th</sup>) day in any Medicare Benefit Period.

Coverage of Part A Medicare Eligible Expenses incurred for Hospitalization to the extent not covered by Medicare for each Medicare Lifetime Inpatient Reserve Day used.

Upon exhaustion of the Medicare Hospital inpatient coverage, including the lifetime reserve days, coverage of one hundred percent (100%) of the Medicare Part A Eligible Expenses for Hospitalization paid at the applicable prospective payment system (PPS) rate or other appropriate standard of payment, subject to a lifetime maximum benefit of an additional three hundred sixty-five (365) days. The provider will accept Our payment as payment in full and may not bill You for any balance.

Coverage under Medicare Parts A and B for the reasonable cost of the first three (3) pints of blood (or equivalent quantities of packed red blood cells, as defined under federal regulations) unless replaced in accordance with federal regulations.

Coverage for the Coinsurance Amount, or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount, of Medicare Eligible Expenses under Part B regardless of Hospital Confinement, subject to the Medicare Part B deductible.

Hospice Care: Coverage of cost sharing for all Part A Medicare Eligible Expenses for hospice care and respite care expenses.

## Additional Benefits For High Deductible Plan "F"

**Medicare Part A Deductible:** Coverage for all of the Medicare Part A Initial Deductible amount per Benefit Period.

**Skilled Nursing Facility Care:** Coverage for the actual billed charges up to the Coinsurance Amount from the twenty first (21<sup>st</sup>) day through the one hundredth (100<sup>th</sup>) day in a Medicare Benefit Period for posthospital Skilled Nursing Facility care eligible under Medicare Part A.

**Medicare Part B Deductible:** Coverage for all of the Medicare Part B Deductible amount per Calendar Year regardless of Hospital confinement.

# Additional Benefits For High Deductible Plan "F" Continued

One Hundred Percent (100%) of the Medicare Part B Excess Charges: Coverage for all of the difference between the actual Medicare Part B charge as billed, not to exceed any charge limitation established by the Medicare program or state law, and the Medicare-approved Part B charge.

Medically Necessary Emergency Care in a Foreign Country: Coverage to the extent not covered by Medicare for eighty percent (80%) of the billed charges for Medicare-Eligible Expenses for Medically Necessary emergency Hospital, Physician and medical care received in a foreign country, which care would have been covered by Medicare if provided in the United States and which care began during the first sixty (60) consecutive days of each trip outside the United States, subject to a Calendar Year deductible of two hundred fifty dollars (\$250), and a lifetime maximum benefit of fifty thousand dollars (\$50,000).

#### **GUARANTEE REGARDING CHANGES IN MEDICARE BENEFITS**

We guarantee that the benefits and payment schedule of this Policy will automatically change to reflect any changes which will become effective under Medicare deductibles, copayment or coinsurance amounts. Only those provisions of the Policy which are affected by the legislation are changed. Your coverage will automatically provide for such changes to whatever extent necessary. Premiums may be modified to correspond with such changes in accordance with the PREMIUMS SUBJECT TO CHANGE provision on page 1

# MEDICAL ASSISTANCE UNDER MEDICAID AND SUSPENSION UNDER GROUP HEALTH PLAN

Benefits and premiums under this Policy are suspended at Your request for a period not to exceed twenty-four (24) months, in which You have applied for and are determined to be entitled to medical assistance under Title XIX of the Social Security Act. You must notify Us within ninety (90) days after the day You become entitled to such assistance.

If such a suspension occurs and You lose entitlement of such medical assistance, Your Policy is automatically reinstituted effective as of the date of termination of such entitlement if You provide notice of loss of such entitlement within ninety (90) days after the date of such loss and pay the premiums attributable to the period. Your reinstituted Policy is effective as of the date of termination of such entitlement.

Benefits and premiums under this Policy shall be suspended for any period that may be provided by federal regulation at Your request if You are entitled to benefits under section 226(b) of the Social Security Act and are covered under a group health plan, as defined in section 1862(b)(1)(A)(v) of the Social Security Act. If suspension occurs and You lose coverage under the group health plan, Your Policy shall be automatically reinstituted, effective as of the date of loss of such coverage, if You provide notice of loss of coverage within ninety (90) days after the date of such loss and pay the premiums attributable to the period, effective as of the date of termination of such entitlement.

Reinstitution of Your coverage provides for:

- 1. No waiting period with respect to treatment of preexisting conditions.
- 2. Coverage equivalent to coverage in effect before the date of suspension; and
- 3. Your classification of premium remains as favorable to You as the premium classification terms that would have applied to You had the coverage not been suspended.

# **EXTENSION OF BENEFITS**

Upon termination of this Policy, an extension of benefits will be granted for any continuous loss which commenced during a period where the Policy was in force and the premium was paid. This extension of benefits beyond the period during which the Policy was in force may be conditioned upon Your continuous total disability, limited to the duration of the Policy benefit period, if any, or payment of the maximum benefits. Receipt of Medicare Part D benefits will not be considered in determining a continuous loss.

#### **EXCLUSIONS**

We will not pay benefits for:

- (a) Expenses incurred while this policy is not in force except as provided in the Extension of Benefits section;
- (b) Hospital or Skilled Nursing Facility confinement incurred during a Medicare Part A Benefit Period that begins while this policy is not in force;
- (c) That portion of any expense incurred which is paid for by Medicare;
- (d) Services for non-Medicare Eligible Expenses unless specifically covered in the policy, including, but not limited to, routine exams, take-home drugs and eye refractions;
- (e) Services for which a charge is not normally made in the absence of insurance; or
- (f) Loss or expense that is payable under any other Medicare Supplement insurance policy or certificate.

#### **GENERAL POLICY PROVISIONS**

**ENTIRE CONTRACT; CHANGES:** This Policy, including the endorsements and attached documents if any, constitutes the entire contract of insurance. No change in this Policy shall be valid until approved by one of Our executive officers and unless such approval be endorsed hereon or attached hereto. No agent has authority to change this Policy or to waive any of its provisions.

**TIME LIMIT ON CERTAIN DEFENSES:** After three (3) years from the date of issue of this Policy no misstatements, except fraudulent misstatements, made by You in the application for the Policy shall be used to void the Policy or to deny a claim for loss incurred commencing after the expiration of the three (3) year period.

**GRACE PERIOD:** A grace period of thirty-one (31) days will be granted for the payment of each premium due after the initial premium. The Policy will remain in force during the grace period. If the premium is not paid during the grace period, coverage will terminate as of the date the premium was due and claims incurred on or after that date will not be considered for payment.

**REINSTATEMENT:** If any renewal premium is not paid within the time granted by Us for payment, a subsequent acceptance of any premium by Us or by any of Our authorized agents, without requiring an application for reinstatement, shall reinstate the Policy; provided, however that, if We or any of Our authorized agents require an application for reinstatement and issues a conditional receipt for the premium tendered, the Policy will be reinstated upon approval of such application by Us or, lacking such approval, upon the forty-fifth (45th) day following the date of such conditional receipt unless We have previously notified You in writing of Our disapproval of such application. The reinstated Policy shall cover only loss resulting from Injury or Sickness as may begin on or after the date of reinstatement. In all other respects the Company and the Insured shall have the same rights under the Policy as they had under the Policy immediately before the due date of the defaulted premium, subject to any provisions endorsed hereon or attached hereto in connection with reinstatement.

**NOTICE OF CLAIMS:** We must receive written notice of claim within twenty (20) days after any covered loss occurs or begins. If notice cannot be given at that time, it must be given as soon as reasonably possible. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLAIM FORMS:** When We get the notice, We will send You forms for filing proof of loss. If We do not send the forms within fifteen (15) working days after receiving written notice, Our requirements will be met if We receive written proof of the event and type and extent of the loss within the time stated below.

**PROOF OF LOSS:** We must receive written proof of loss within ninety (90) days after the date the loss began or occurred. If it is not reasonably possible to give this timely proof, the claim will not be affected if it is sent as soon as is reasonable. However, unless the person making the claim is legally incapacitated, proof must be given within one (1) year from the time it is otherwise due.

#### GENERAL POLICY PROVISIONS CONTINUED

**TIME OF PAYMENT OF CLAIMS:** All benefits payable under this Policy will be payable immediately upon receipt of due written proof of such loss. For continuing losses, We will pay the benefits due monthly on receipt of due proofs of loss. All benefits due will be paid to You or to any health care provider to whom You have assigned benefits.

**PAYMENT OF CLAIMS:** Any accrued benefits unpaid at Your death will be paid to Your estate or to any health care providers to whom You have assigned benefits. Should We fail to pay the benefits payable upon receipt of due written proof of loss, We shall have fifteen (15) working days thereafter within which to mail You a letter or notice which states the reasons We have for failing to pay the claim, either in whole or in part, and which also gives You a written itemization of any documents or other information needed to process the claim or any portions thereof which are not being paid. When all of the listed documents or other information needed to process the claim have been received, We shall then have fifteen (15) working days within which to process and either pay the claim or deny it, in whole or in part, giving You the reasons We may have for denying such claim or any portion thereof.

We shall pay interest to You equal to twelve percent (12%) per annum on the proceeds or benefits due under the terms of this Policy for failure to comply with the requirements of this provision.

**ELECTRONIC CLAIM FILING PROCESS:** Your health care providers will usually submit electronically to Medicare the billed charges for any medical and Hospital expenses You incur. Medicare then processes benefits for expenses eligible under Part A and/or Part B of Medicare, and then passes Your claim electronically to Us for consideration of benefits under Your Medicare Supplement Policy. We will accept Medicare's electronic submission of Your claim to Us as Your notice of claim. For consideration of expenses that are not submitted electronically to Us, Your Medicare Summary Notice or Medicare Benefit Notice can serve as Your notice of claim. This Medicare statement shows Your Medicare Eligible Expenses and the amount approved and paid by Medicare. You may submit a paper copy of Your Medicare statement to Us or Your health care provider may submit it to Us on Your behalf.

**PHYSICAL EXAMINATIONS:** At Our expense, We may have You examined as often as reasonably necessary while the claim is pending.

**LEGAL ACTION:** No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

**UNPAID PREMIUM:** Upon the payment of a claim under this Policy, any premium then due and unpaid or covered by any note or written order may be deducted therefrom.

**CONFORMITY WITH STATE LAWS:** Any provision of the Policy which, on its Policy Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

**ASSIGNMENT:** No assignment of any benefit or claim shall bind Us unless the same is filed in writing prior to the payment of any benefit claimed. We assume no responsibility for the validity of any assignment. Notice may be given to State Mutual Insurance Company, Medicare Supplement Claims Processing Center, [P.O. Box 10811 Clearwater, Florida 33757-8811].

**CLERICAL ERROR:** Clerical error on Our part will not invalidate insurance otherwise in force nor continue insurance otherwise terminated. Upon discovery of any error, an equitable adjustment will be made in the premiums. Complete proof must be supplied, documenting any clerical errors.

**MISSTATEMENT OF AGE:** If Your age has been misstated, all amounts payable under this Policy shall be such as the premium paid would have purchased at the correct age.

#### **GENERAL POLICY PROVISIONS CONTINUED**

**PRO RATA REFUND:** If We receive written proof of death which terminates coverage, We will refund that part of any premium You have paid which covers a period after death occurs.

**CANCELLATION BY INSURED:** You may cancel this Policy at any time by written notice delivered or mailed to Us, effective upon request or on such later date as may be specified in such notice. In the event of cancellation we shall make a pro-rata refund of any premium paid beyond the date of cancellation. Cancellation shall be without prejudice to any claim originating prior to the effective date of cancellation. Claims will not be paid for dates of service after the date of cancellation except as provided for under the Extension of Benefits provision.

This Policy is signed for State Mutual Insurance Co	ompany by its [President] [and] [Secretary.]
[Signature]	[Signature]
[President]	[Secretary]